

Remington Arms Co., Inc.  
Product Service  
Legal Case #:580

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120288	11/17/2006	11/9/2006	11/20/2006				X

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Phil	McKenna	57 Hillcrest Road	Mt. Vernon	NY	10552	69	H 914-699-3392

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI hole in side of PD house and roof of trailer	Cause: Concern:1007	Fired on Safe Release	Unknown	

S

C

11/9/06 cust states: 1st time he had problem 3 years ago. Gun has sat since then, he took it apart and checked it out. Everything seemed ok to him, when he reassembled the rifle and put ammo in it, it discharged on safe release causing property damage. No injury.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/308	20000	6251471	DS	9/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	PARKER DISTR. NEW ROCHELLE, NY		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca. Date	APV AP
------------	-------------------	--------------	---------------	-----------------	----------------	--------

BLM

( PS 8218

Program

**Repair/Replacement Repair/Replacement  
Cost Date**

11/9/06 Sending ARS to return to factory for evaluation. 11/10/2006 ARS label, letter, and return to factory only label sent to customer to retrieve firearm. 11/20/2006 As received the the trigger could not return under the sear. TA was bolt lock style - update rifle at no charge.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		11/20/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Trigger would not go under sear
Barrel	Description		
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Worn; Functioning	
	Shroud	Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	

( PS 8219 )

*Remington.*

# 580

10 November 2006

Phil McKenna  
57 Hillcrest Road  
Mt. Vernon, NY 10552

Serial  
Number:

6251471

Model: 660



RE00120288

RE: Model 660 concern

Dear Phil,

We were sorry to learn of the unfortunate incident that you experienced with your Model 660 rifle. We are certainly glad that nobody was injured. As we understand it, two to three years ago you experienced an unexpected discharge with this rifle. The rifle has sat since then; recently you took the rifle apart to check it out and reassembled it. You loaded the rifle inside your home and when you released the safety the rifle fired penetrating a wall and damaging the roof of your trailer.

For you to return the rifle, I have enclosed an ARS label, a Return to Factory Only label, and a copy of this letter to put inside the shipping box. The letter inside the shipping box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. We have agreed to examine the rifle to determine the cause of the incident, and to make any repairs needed to the rifle at no charge as a gesture of goodwill.

We apologize for the inconvenience that this incident has caused. If you have any questions please feel free to contact me directly.

Sincerely,

Fred Supry, Manager  
Product Service and Law Enforcement Training  
Remington Arms Company  
14 Hoefler Avenue  
Ilion, NY 13357

Phone: 315-895-3606

E-mail: [fred.supry@remington.com](mailto:fred.supry@remington.com)

*As Received No Seal  
engagement. Update per  
current procedures wk.*

*FLS 11/20/2006*

( PS 8220 )

11/9/2006

Case 580

Phil McKenna (69 yrs. old)

57 Hillcrest Road

MT Vernon, NY 10552

914-699-3392

Model 660

obsolete

Fired on Safe Release

Put hole in side of house and roof  
of trailer.

1st time he had problem 3 years ago  
gun has sat since then, he took  
it apart and checked it out.

Everything seemed ok to him, when  
he re-assembled the rifle and put  
ammo in it, it discharged on safe  
release causing property damage -  
NO INJURY

Need letter, ARS LABEL, RETURN TO FACTORY  
LABEL.

11/8 - called customer no answer (1:00 PM)

11/9 - " " (11:00 AM) - got the information  
from Mr. McKenna.

( PS 8221 )

**UPS Internet Shipping: View/Print Label**

1. **Ensure that there are no other tracking labels attached to your package.**
2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
3. **GETTING YOUR SHIPMENT TO UPS**  
**Customers without a Daily Pickup**
  - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
  - Hand the package to any UPS driver in your area.
  - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
  - To find the location nearest you, please visit the 'Find Locations' Quick link at ups.com.

**Customers with a Daily Pickup**

- Your driver will pickup your shipment(s) as usual.

FOLD HERE

PHIL MCKENNA 914-699-3392 57 HILLCREST ROAD MOUNT VERNON NY 10552		10 LBS 1 OF 1	
SHIP TO: FRED SUPRY 315-895-3606 REMINGTON ARMS CO., INC. 19210 14 HOEFLEER AVENUE ILLION NY 13357		RS	
NY 135 0-01		TRACKING #: 1Z 114 813 90 9902 2017	
BILLING: P/P DESC: Return RETURN SERVICE		Reference#1: 580 Reference#2: ProductService	
UPS 8.6.11.0		WAP1E60 54.0A 04/2006	

PS 8222