

Remington Arms Co., Inc.
Product Service
Legal Case #:580

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 120288 | 11/17/2006 | 11/9/2006 | 11/20/2006 | | | | X |

Customer Information

| Type | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------|-----------|-------------------|------------|-------|-------|-----|----------------|
| Reporter | Phil | McKenna | 57 Hillcrest Road | Mt. Vernon | NY | 10552 | 69 | H 914-699-3392 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--|------------------------|--------------------------|-------------------|----------------|
| PI hole in side of PD house and roof of trailer | Cause: Concern:1007 | Fired on Safe Release | Unknown | |

S

C

11/9/06 cust states: 1st time he had problem 3 years ago. Gun has sat since then, he took it apart and checked it out. Everything seemed ok to him, when he reassembled the rifle and put ammo in it, it discharged on safe release causing property damage. No injury.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------------------|-------------|----------------|---------|------|----------|
| Remington | CF/BA | 660/308 | 20000 | 6251471 | DS | 9/1/1969 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | PARKER DISTR. NEW ROCHELLE, NY | | U | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/660/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Ca. Date Da APV AP |
|------------|-------------------|--------------|---------------|-----------------|--------------------------|
|------------|-------------------|--------------|---------------|-----------------|--------------------------|

BLM

(PS 8218

Program

**Repair/Replacement Repair/Replacement
Cost Date**

11/9/06 Sending ARS to return to factory for evaluation. 11/10/2006 ARS label, letter, and return to factory only label sent to customer to retrieve firearm. 11/20/2006 As received the the trigger could not return under the sear. TA was bolt lock style - update rifle at no charge.

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------------|---------------------------------|
| Examination | Examiner | | supry |
| | Exam Date | | 11/20/2006 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | Supry |
| Cause | 4006 | Altered Adjustments or Components | Trigger would not go under sear |
| Barrel | Description | | |
| | Date Code | | |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Worn; Functioning | |
| Bolt | Firing Pin | Worn; Functioning | |
| | Shroud | Worn; Functioning | |
| | Face | Worn; Functioning | |
| | Handle | Worn; Functioning | |
| | Stop | Worn; Functioning | |
| Extractor | Condition | Worn; Functioning | |
| | Cut Condition | Worn; Functioning | |
| | Ext/Eject Test | False | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |

(PS 8219)

Remington.

580

10 November 2006

Phil McKenna
57 Hillcrest Road
Mt. Vernon, NY 10552

Serial
Number:

6251471

Model: 660



RE00120288

RE: Model 660 concern

Dear Phil,

We were sorry to learn of the unfortunate incident that you experienced with your Model 660 rifle. We are certainly glad that nobody was injured. As we understand it, two to three years ago you experienced an unexpected discharge with this rifle. The rifle has sat since then; recently you took the rifle apart to check it out and reassembled it. You loaded the rifle inside your home and when you released the safety the rifle fired penetrating a wall and damaging the roof of your trailer.

For you to return the rifle, I have enclosed an ARS label, a Return to Factory Only label, and a copy of this letter to put inside the shipping box. The letter inside the shipping box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. We have agreed to examine the rifle to determine the cause of the incident, and to make any repairs needed to the rifle at no charge as a gesture of goodwill.

We apologize for the inconvenience that this incident has caused. If you have any questions please feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

*As Received no seal
engagement. Update per
current procedures wk.*

FLS 11/20/2006

(PS 8220)

11/9/2006

Case 580

Phil McKenna (69 yrs. old)

57 Hillcrest Road

MT Vernon, NY 10552

914-699-3392

Model 660

obsolete

Fired on Safe Release

Put hole in side of house and roof
of trailer.

1st time he had problem 3 years ago
gun has sat since then, he took
it apart and checked it out.

Everything seemed ok to him, when
he re-assembled the rifle and put
ammo in it, it discharged on safe
release causing property damage -
NO INJURY

Need letter, ARS LABEL, RETURN TO FACTORY
LABEL.

11/8 - called customer no answer (1:00 PM)

11/9 - " " (11:00 AM) - got the information
from Mr. McKenna.

(PS 8221)

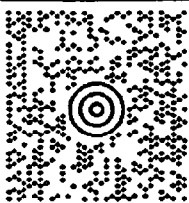
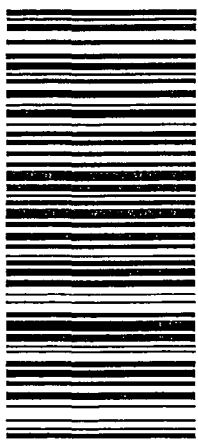

UPS Internet Shipping: View/Print Label

1. **Ensure that there are no other tracking labels attached to your package.**
2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
3. **GETTING YOUR SHIPMENT TO UPS**
Customers without a Daily Pickup
 - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
 - Hand the package to any UPS driver in your area.
 - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
 - To find the location nearest you, please visit the 'Find Locations' Quick link at ups.com.

Customers with a Daily Pickup

- Your driver will pickup your shipment(s) as usual.

FOLD HERE

| | | |
|--|---------------------|--------|
| PHIL MCKENNA 914-699-3392 57 HILLCREST ROAD MOUNT VERNON NY 10552 | 10 LBS RS | 1 OF 1 |
| SHIP TO: FRED SUPRY 315-895-3606 REMINGTON ARMS CO., INC. 19210 14 HOFELER AVENUE ILLION NY 13357 | | |
| NY 135 0-01  | | |
|  | | |
| UPS GROUND TRACKING #: 1Z 114 813 90 9902 2017 | | |
|  | | |
| BILLING: P/P DESC: Firearm RETURN SERVICE | | |
| Reference#1: 580 Reference#2: ProductService | | |
|  TM LIS 8.6.11.0 WAPESD 54.0A 04/2006 | | |

PS 8222