Remington Arms Co., Inc. Product Service Legal Case #:875

Case Information

Obsolete RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Х 122420 12/29/2006 12/29/2006 12/29/2006

Customer Information

Contact Type First Name Last Name Street City State Zip 31943 1600 N Ave Spring Valley IL 61362 Reporter Brian Brandner **B&D** Guns

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4038 Could Not Duplicate Concern

Unknown

S Fires on safe release

Concern:1007 Fired on Safe Release

1/2/07-correspondence from repair-This rifle will drop the firing pin when opening the bolt or when releasing the safety.lw

Firearm Information

Model/Ga. SKU Serial Bbl. DOM Mfg. Type 722/244 Rem 20000 382902 AC 3/1/1956 CF/BA Remington

Date Original Where Purchased Accessories Purchased Owner

DAYTON GUN HQTERS DAYTON Scope bases and sling

U OH swivels

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/722/CF/BA

Reim. Date Cash Date Cash Release of Claims Settlement Release Date Reimbursement Settlement APV

Replace TA under SMP

> Repair/Replacement Repair/Replacement **Date** Cost

1/2/07-offered to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		Supry
Examination	Exam Date		12/29/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	The safety arm works hard.
	Description		26 inch Model 722 244 Rem caliber

lı		•	
	Date Code		AC
·	Bore Plugged	False	<u>]</u>
Barrel	Bulged	False]
Sur. 0)	Fired	False]
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning]
	Firing Pin	Slightly Worn; Functioning]
	Shroud	Slightly Worn; Functioning]
Bolt	Face	Worn; Functioning]
	Handle	Slightly Worn; Functioning]
	Stop	Slightly Worn; Functioning]
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	1
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Manasina	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End ConditionSelect]
D	Condition	Slightly Worn; Functioning]
Receiver	Bulged	False	
g_c_	Description		722 Gull Wing safety
Safety	Function	Slightly Worn; Functioning	
	Lift	Select	Did not measure
Sear	Notch	Select	
	Condition	Slightly Worn; Functioning	Ī
Trigger	Pull	Select	4.0 lbs
- -	Altered	False	Undetermined
Non-Remington Components	Description		Scope mounts, and sling swivels

B&D Guns 31943 1600 N. Ave Spring Valley, IL 61362

December 26, 2006

Remington Arms Company, Inc. Arms Service Division/Repairs 14 Hoefler Ave Ilion, NY 13357 382902

Model: 722

RE00122420

Regarding Remington rifle model 722, SN 382902.

This rifle will drop the firing pin when opening the bolt or when releasing the safety. It happens more often if you wiggle the bolt with the safety on and then release the safety.

Sincerely,

Brian A. Brandner Owner B&D Guns

H 165

Scope bases, sling survels

244 Rem

AC 26"BBL

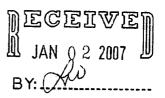
OBSOLFTE MODEL

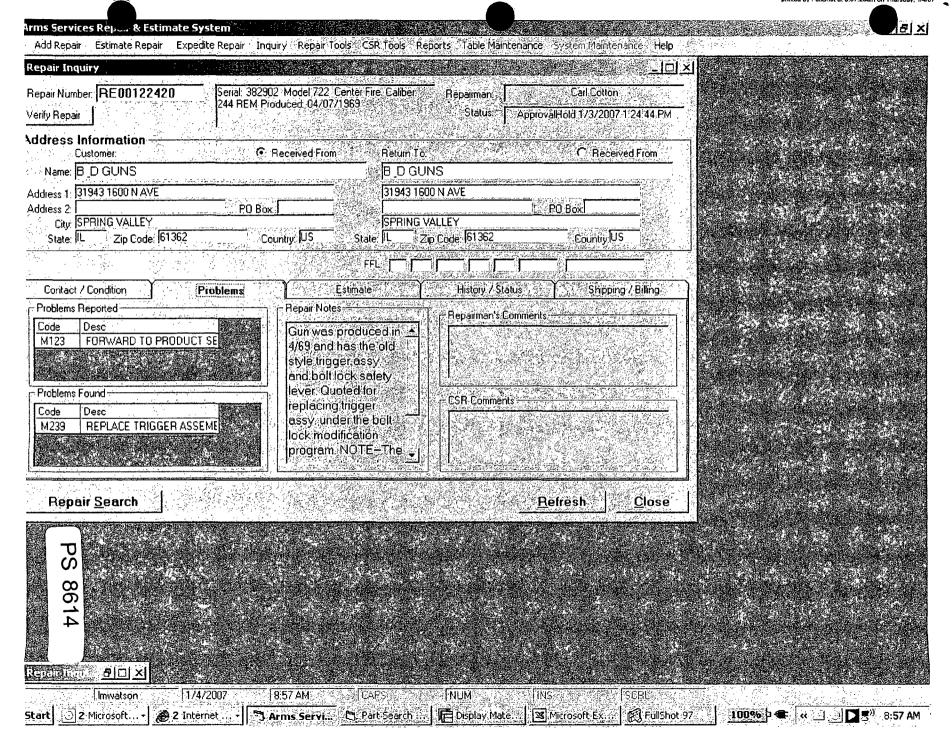
Salety Arm works hard

C'ould not duplicate

Install new TA under the boit lock modification program.

FLS 12/29/2006





Remington Arms Co., Inc. **Product Service** Legal Case #:1012

Case Information

Obsolete RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit

124695 2/8/2007 1/16/2007 2/9/2007

Customer Information

Contact Type First Name Last Name Street City Zip Age H 513-398-5998 45040 Reporter Michael Miller 5144 Chateaugay Dr. Mason OH E mam kel@yahoo.com

Incident Information

Medical Status Repair Est. **Medical Treatment** Claims Codes

ΡI

PD Cause: 4039 No Fault Found

Unknown Concern:1040 Other - Firearms S Other 700 had FSR.

 \mathbf{C}

2/12/07-correspondence from repair-cust had a malfunction with his other M/700 and wanted to send this in for eval and SMP.lw

Firearm Information

Mfg. Model/Ga. SKU Bbl. DOM Type Serial CF/BA 722/257 Robert 154605 XWW 12/1/1950 Remington

Where Purchased **Original Owner Date Purchased** Accessories

Two piece scope base U

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/722/CF/BA

Cash Reim. Date Cash Date Release Date Settlement Release of Claims Reimbursement Settlement **APV APV**

Repair under **SMP**

> Repair/Replacement Repair/Replacement Cost Date

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
1	Examiner]	Supry
	Exam Date	·	2/9/2007
	Product Type		RF
	Action Type]	A
	Assigned To		Supry
Cause	4039	No Fault Found	The customer did not experience any malfunction with this rifle it was sent in for the bolt lock modification because of a malfunction he experienced with another rifle. This rifle was in good shape for being 57

			years old, other than some sluggish mo
	Description		M/722 257 Roberts caliber 24 inch
	Date Code]	XWW
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	Sluggish movement
Extractor	Condition	Worn; Functioning	Occassionally hard to get extractor to ride over the shell rim.
	Cut Condition	Worn; Functioning	
	Ext/Eject Test	True	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
	Description		Standard M/722 bolt lock safety
Safety	Function	Slightly Worn; Functioning	
Sear	Lift	Select	
	Notch	Slightly Worn; Functioning	Two piece sear
	Condition	Worn; Functioning	Some sticky residue in housing and bolt stop movemnet sluggish.

Trigger	Pull	Select	4.5 lbs
	Altered	False	
Non-Remington Components	Description		Two piece scope base

emington.

Because of alleged incident with 700 he also sent This rifle in.

January 16, 2007

Michael Miller 5144 Chateaugay Drive Mason, OH 45040

Subject: Model 700

RE: Case #924

Dear Mr. Miller.

(722)

#1012

We were sorry to learn of the unfortunate incident that you experienced while shooting your Model 700. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As discussed with Fred Supry, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Consumer Affairs Administrator

Paura Works

Remington Arms Company

Phone: 800-243-9700 ext 8789

Fax: 336-548-7890

Rifle sunt infor Bott Lock Modification. #20 charge. Clean action à do bott lock modification as requested,

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

#1012

Remington

Factory Repair Instructions (NOTE: Please print and complete this form, and then include it with your firearm.) Serial Number: 154 605 Model Number: 722 Are you the original owner?: Date of Purchase: Name: Address (no PO Boxes): State: City: Zip: 45040 Phone (Daytime): E-mail Address: MAM_KCL @ YAhoo. Com would like to receive future e-mail updates from Remington. Please describe your problem: MODIFICATION 2007 and the second of the second of the second **Ammunition Information:** Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): **Handload Information:** Powder Weight: Powder Used: 4350 45 Gr Case/Hull Used: Primer Used: Reloader Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication): Brand of cleaning solution used: How often do you clean the bore? (Months or Number of rounds) How often do you clean the action? (Months or Number of rounds) How often do you clean the trigger assembly? (Months or Number of rounds) Brand of lubricant used:

