

Remington Arms Co., Inc.
Product Service
Legal Case #:962

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
124273	1/26/2007	1/26/2007	1/30/2007				X

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ivan	McDougal	Rt 12 Box 72	Alder Creek	NY	13301		H 315-831-4181

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S Fires on safe	Concern:1007 Fired on Safe Release			
C				

1/30/07-correspondence from repair-Cust wants safety fixed, fires on safe release.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	788/308 WIN		6017919	DS	9/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE,RINGS,BASE	U			

CONCERN:FIRES ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$25.00	1/30/2007				

1/30/07-Repair at n/c as gesture of goodwill.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/26/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
		Improper	TRIGGER ASSM PIN HAS LOOSENED FROM THE TRIGGER ASSM AND STUD MOUNT. As received the trigger assembly pin was

Cause	4015	Maintenance	sticking out the side of the housing. When the trigger was pulled with the safety off it would rock the housing back out of position and
Barrel	Description		22" 308 WIN
	Date Code		DS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	FINISH WORN
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	Missing	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	METAL MARRED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/788 BOLT ACTIVATED SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Test Fired	False	

Tests	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	LOOSE ON STUD MOUNT (O/S TRIGGER ASSM)O/S is old style TRIGGER ASSM VERY DIRTY
	Pull	---Select---	4#
	Altered	False	
Non-Remington Components	Description		SCOPE,RINGS,BASE

njs# 284 188 486

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition [✓]

File 003483

Delivery Date 1/25/07

CASE 962

Attn Carl

Customer Name (Print) Tyvan McNaught

Address Alden Creek Rt 12 Box 72 State NY Zip 12301

Phone Number (315)- 831-4181

Fireman Description Model 788

Cal./Ga. 308

Serial Number 6017919

Stock/ Fore-end Condition circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition

Metal Condition circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length

List additional accessories IB Scope, Sling, Gun case and description;

Tasco

Customer request:

softy lined - Fines on safe

Return Process Return to Clark St. Ent. ☒ Return via UPS []

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature

Tyvan McNaught

Date

1/25/07

person delivering firearm

Signature

B. A. [Signature]

Date

1/25/07

security officer

Signature

[Signature]

Date

1/25/07

arms service / CSR

Customer Pick Up Verification

and the above described firearm to the
fully possess a firearm in New York State.

Date

/ /

same who delivered

Date

/ /

ing the firearm

(PS 8624)

Dominion

Serial Number:

6017919

Model: **788**



RF00124273

Improper maintenance
Repair w/c as
gestured good will
FLS
1/26/2007

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00124273**

Serial: 6017919 Model: 788 Center Fire Caliber:
308 WIN W/SCOPE

Repairman:

Carl Cotton

[Verify Repair](#)

Status:

Shipped 1/31/2007 9:01:57 AM

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: **IVAN MCDUGAL**

IVAN MCDUGAL

Address 1: **RT12 BOX 72**

RT12 BOX 72

Address 2:

PO Box:

PO Box:

City: **ALDER CREEK**

ALDER CREEK

State: **NY**

Zip Code: **13301**

Country: **US**

State: **NY**

Zip Code: **13301**

Country: **US**

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE
M992	FIRES ON SAFE

Problems Found

Code	Desc
M992	FIRED ON SAFE

Repair Notes

Pin out of position and had the old style trigger assy. Replaced trigger assy. with a good used

Repairman's Comments

CSR Comments

[Repair Search](#)

[Refresh](#)

[Close](#)

PS 8625