

| | | | | | |
|-----------------------|--|---------------------|--------------------------|--------------------|-------------------------------------|
| File Number: | 21871 | | Arms Service number: | | |
| Last Name: | ALDERMAN | | First Name: | ALAN & LOGAN | |
| Street: | 1001 GLENDALE ROAD | | City: | GALAX | |
| State: | VA | Zip: | 24333 | Home Ph: | 276-238-1481 |
| Work Ph: | | Product Type: | F | F A T O | |
| Type Concern: | PI | PI PD P S | Concern Code: | 1025 | |
| Concern: | UNEXPLAINED DISCHARGE - FOOT | | | | |
| Cause Code: | 4040 | Cause: | OTHER - UNEXAMINED | | |
| Assigned To: | SUPRY | Classification: | UND | UNJ UNC UND J | |
| Settlement Detail: | | | | Settlement Amount: | \$0.00 |
| Date Opened Rem: | | Date Opened by P/S: | 12/5/2005 | Caliber: | 243 |
| Date of Incident: | | Date Closed: | | Bullet Weight: | |
| Date to Analysis: | | Date from Analysis: | | Manufacturer: | REM |
| Model: | 600 | Serial: | 43378 | Date Code: | |
| RAMAC: | 600 | Litigation: | <input type="checkbox"/> | PreLitigation: | <input checked="" type="checkbox"/> |
| Custody: | | Obsolete: | <input type="checkbox"/> | | |
| Time of Modification: | 8:06:50 AM | | | | |
| Date of Modification: | 12/13/2005 | | | | |
| Comments: | 12 year old Logan, had an accidental discharge of the firearm. Shooting his big toe off. It has been reattached, but unknown if it will take. Model 600 rifle was taken by the Fish & Game authorities. His father, Alan, will send the gun in once he gets it back. ARS label and letter sent 12/7/05. Medical bills are taken care of. | | | | |

(PS 8691)

Product Service Database

Arms Service #: _____

Last Name: Alderman

First Name: Allen & Logan

Street: _____

City: _____

State: _____

Zip: _____

Home Phone: 276-238-1481

Work Phone: _____

Product Type: F

Type of Concern: PI

A

PD

T

P

O

S

C

Concern Code: 1025

Concern: - foot

Cause Code: 4040

Cause: unexamined

Assigned To: Supry

Classification: UND

Settlement Detail: _____

Settlement Amount: _____

Date Opened Rem.: _____

Date Opened PS: 12/5/05

Caliber: 243

Date of Incident: _____

Date Closed: _____

Bullet Weight: _____

Date to Analysis: _____

Date from Analysis: _____

Manufacturer: _____

Model: 600

Serial: 43378

Date Code: _____

Date Mfgd: _____

RAMAC: _____

Litigation: _____

Prelitigation: ☒

Obsolete: _____

Custody: _____

Comments:

12 yr old Logan had an accidental discharge of the firearm. Shooting his big toe off. IT has been reattached, but unknown if it will take. Model 600 rifle was taken by the fish & game authorities. His father, Alan, will send the gun in once he gets it back. AFS label and letter sent 12/7/05. Medical bills are taken care of. (PS 8692)



07 December 2005

Alan Alderman
1001 Glendale Road
Galax, VA 24333

RE: Firearm Accident
Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

As we discussed, I have enclosed an ARS label for you to return the rifle, once you get it back from the fish & game authorities, to my attention for examination and repair/updating as needed. When we have completed our examination we will contact you with our findings. Please put a copy of this letter inside the shipping box when you return the rifle. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We understand that this was Logan's grandfather's rifle and it will have great sentimental value to him, so if it can be repaired and safe to have in the field we will do that at no charge. We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Remington Arms Company, Inc. • 14 Hoefler Avenue • Ilion, NY 13357
Phone 315-895-3200 • www.remington.com

(PS 8693)

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.

Name: ALAN ALDERMAN

Company:

Street: 1001 Blendale Road

City: GALAX

State: VA

ZIP Code: 24333

REF #:

A.R.S.

PD

TO

FRED SUPPLY
REMINGTON ARMS
14 HOEFER AVE
ILION NY 13357

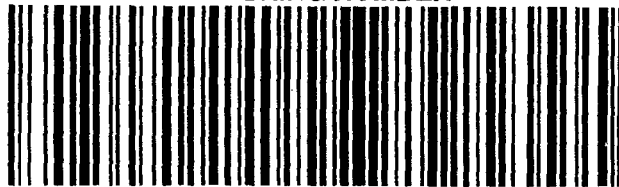


UPS Next Day Air

EXTREMELY URGENT

1

TRACKING NUMBER



1Z E13 390 27 5000 1673

UPS Authorized Return Service™

01118611

UPS Louisville, KY 2/27 W



Next Day Air A.R.S. Tracking Number

1Z E13 390 27 5000 167 3

REF #/DATE

(PS 8694)

Product Service Database

Arms Service #: _____

Last Name: Alderman

First Name: Allen & Logan

Street: _____

City: _____

State: _____ Zip: _____

Home Phone: 276-238-1481

Work Phone: _____

Product Type: _____

Type of Concern: _____

F A T O
PI PD P S C

Concern Code: 1025

Concern: - foot

Cause Code: 4640

Cause: unexamined

Assigned To: Supry

Classification: UND

Settlement Detail: _____

Settlement Amount: _____

Date Opened Rem.: _____

Date Opened PS: 12/5/05

Caliber: 243

Date of Incident: _____

Date Closed: _____

Bullet Weight: _____

Date to Analysis: _____

Date from Analysis: _____

Manufacturer: _____

Model: 600

Serial: 43378

Date Code: _____

Date Mfgd: _____

RAMAC: _____

Litigation: _____

Prelitigation: ☒

Obsolete: _____

Custody: _____

Comments: _____

12 yr old Logan had an accidental discharge of the firearm. Shooting his big toe off. IT has been reattached, but unknown if it will take. Model 600 rifle was taken by the fish & game authorities. His father, Alan, will send the gun in once he gets it back. AFS label and letter sent 12/7/05. Medical bills are taken care of. (PS 8695)

Remington.

07 December 2005

Alan Alderman
1001 Glendale Road
Galax, VA 24333

RE: Firearm Accident
Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

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Sincerely,



Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606

E-mail: fred.supry@remington.com

Remington Arms Company, Inc. • 14 Hoefler Avenue • Ilion, NY 13357
Phone 315-895-3200 • www.remington.com

(PS 8696)

Name: ALAN ALDERMAN

Name: ALAN ALDERMAN

Company: _____

Street: 1001 Blendale Road

City: Galax State: VA ZIP Code: 24333

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| F | REF #: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|

A.R.S.

PD

REF #: | | | | | | | | | | | | | | | | | | | | | |

FRED SUPRY

REMINGTON ARMS

14 HOEFLER AVE

ILION

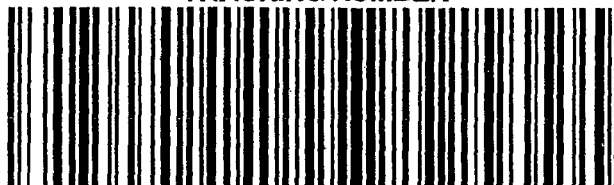
NY 13357



UPS Next Day Air[®]

EXTREMELY URGENT

1

TRACKING NUMBER

12 E13 390 27 5000 1673

UPS Authorized Return Service™

01118611

UPS Louisville, KY 2/97 W

**Next Day Air A.R.S. Tracking Number****REF #/DATE**

1Z E13 390 27 5000 167 3

PS 8697

Remington Arms Co., Inc.

Product Service

Legal Case #:1284

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 129417 | 5/17/2007 | 5/18/2007 | 5/18/2007 | | | | X |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|--------------------------|---------|-------|-------|-----|--|
| Reporter | | Harry G. | Butler IV | 217 East Charlton Street | Savanna | GA | 31401 | | H 912-238-4222 E flight014@gmail.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------------|----------------------------|---|-------------------|----------------|
| PI PD S C | Cause:4040 Concern:1032 | Other - Unspecified or Undetermined - Firearms Safety not working properly | Unknown | |

As received the trigger set screw positions had been altered, and the rifle had never been sent in for the 600 updates fls.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial Bbl. | DOM |
|-----------|-------|----------------|-----|-------------|----------|
| Remington | CF/BA | 600/350 REM MA | | 32567 BM | 1/1/1965 |

Date Purchased Where Purchased Accessories Original Owner
U

CONCERN:SLIGHTEST PRESSURE RELEASES SAFETY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Ca: Date Da APV AP |
|------------|-------------------|--------------|---------------|-----------------|--------------------------|
|------------|-------------------|--------------|---------------|-----------------|--------------------------|

Update per

(PS 8698)

current
procedures

Repair/Replacement Repair/Replacement
Cost Date

5/18/2007 Update according to the trigger assembly recall fls.

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------------|------------------|
| Examination | Examiner | | B. TRAVIS |
| | Exam Date | | 5/18/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F. SUPRY |
| Cause | 4006 | Altered Adjustments or Components | |
| Barrel | Description | | 19 " 350 REM MAG |
| | Date Code | | BM |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |

| | | | |
|-----------------|--------------------|-------------------------------|------------------------------------|
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Worn; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | N/A |
| | Notch | Slightly Worn; Functioning | |
| | | Test Fired | False |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 3# |
| | Altered | True | TRIGGER SET SCREWS ALTERE |
| | Sub-Assembly | Other Remington | |



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

1284

3# BM1/65 1911

| | | |
|---|----------------------|------------|
| Model Number: | Serial Number: 32567 | |
| Name: HARRY G. BUTLER JR | Date of Purchase: 2 | |
| Address (no PO Boxes): 217 EAST CHARLTON STREET | | |
| City: SAVANNAH | State: GA | Zip: 31401 |
| Phone (Daytime): (912) 238-4222 | Fax: | |
| E-mail Address: Flight014@gmail.com (BEST WAY) | | |
| Please describe your problem: REM 600 RECALL? TRIGGER? WHEN SAFETY IS ENGAGED SLIGHTEST PRESSURE FORWARD DISENGAGES SAFETY!!! ANY REMINGTON SUGGESTIONS? THANKS, HARRY BUTLER | | |
| 500 characters left | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | |
| ⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. | | |
| :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | |

PS 8701

Legal Notices

Remington

TRIG-set screws altered.
 TRIG. ASSM. not updated.
 replace TPA, checkover completely,
 clean, under TRIG. ASSM recall
 AT N/C

#230145

Serial Number:

32567

Model: 600



RE00129417

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00129417** Serial: 32587 Model 600 Center Fire Caliber: 350 Reperman: REM MAG Status: New 5/17/2007 8:25:12 AM

Verify Repair

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **HARRY G BUTLER**

Address 1: **217 EAST CHARLTON STREET**

Address 2: P.O. Box:

City: **SAVANNA**

State: **GA** Zip Code: **31401** Country: **US**

State: **GA** Zip Code: **31401** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

| Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing |
|---------------------|----------|----------|---------------------------|----------------------|
| Date | Code | User ID | Desc | Current Status |
| 5/17/2007 8:23:0 | New | valenlds | Repair Added | New |
| 5/17/2007 8:24:1 | Update | valenlds | Repair information change | 5/17/2007 8:25:12 AM |
| 5/17/2007 8:25:1 | Update | valenlds | Repair information change | valenlds |
| 5/17/2007 8:25:5 | Expedite | valenlds | From: Check In | Product Services |
| | | | | Repair Location |
| | | | | LN |
| | | | | Current Location |
| | | | | LN |
| | | | | Transfer Number |
| | | | | |

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search Refresh Close

suprft 5/18/2007 8:34 AM CAPS NUM INS SCRL

start Inbox - Microsoft Out... Arms Services Repair 8:34 AM

(PS 8702)

Remington Arms Co., Inc.
Product Service
Legal Case #:1444

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 131984 | 8/3/2007 | 8/6/2007 | 8/7/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|-------|-------|-------|-----|---|
| Reporter | | Snyder | Chapman | 901 Carroll St. | Perry | GA | 31069 | | H 478-987-4994 F 478-987-6738 E csnyderchapman@alltel.net |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|---|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | Concern:1025 | Unexplained Discharge - No Mention of Safety Position | Unknown | |
| C | | | | |

8/7/07-correspondence from repair-recall-gun fired by itself. Info from our website included.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|--------------------------|-------------|----------------|----------|------|-----------|
| Remington | CF/BA | 600/243 | 20000 | A6501680 | DO | 9/16/1977 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | JERRYS SPORT MONTDALE PA | | U | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 35 | 8/7/2007 | | | | |

8/7/07-Replace TA and M/600 updates.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|--|
| Examination | Examiner | | Supry |
| | Exam Date | | 8/6/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | Supry |
| Cause | 4038 | Could Not Duplicate Concern | Trigger assembly does not appear to have been altered. TA never updated. |
| | Description | | Mohawk 600 18.5 inch 243 Win caliber |
| | Date Code | | DO |
| | Bore Plugged | False | |

| | | | |
|--------------|------------------------|----------------------------|----------------------------|
| Barrel | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Slightly Worn; Functioning | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | Cross bolt |
| | Function | Slightly Worn; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | not measured |
| | Notch | Slightly Worn; Functioning | |
| | Trigger | Condition | Slightly Worn; Functioning |
| Pull | | ---Select--- | 4.0 lbs. |
| Altered | | False | |
| Sub-Assembly | | Other Remington | |

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

| | | | |
|--|--|--------------------------------|-------------------|
| Model Number: <i>Mohawk 600</i> | | Serial Number: <i>A6501680</i> | |
| Name: <i>Snyder Chapman</i> | | Date of Purchase: | |
| Address (no PO Boxes): <i>901 Carroll St.</i> | | | |
| City: <i>Perry</i> | | State: <i>Georgia</i> | Zip: <i>31069</i> |
| Phone (Daytime): <i>478-987-4994</i> | | Fax: <i>478-987-6738</i> | |
| E-mail Address: <i>csnyderchapman@aol.net</i> | | | |
| Please describe your problem: | | | |
| <i>Recall - Gun fired by itself</i> | | | |
| <i>131984</i> | | | |
| Additional Information: (Ammo type, brand, handload specifications, etc.) | | | |
| <i>Winchester 243</i> | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> | | | |

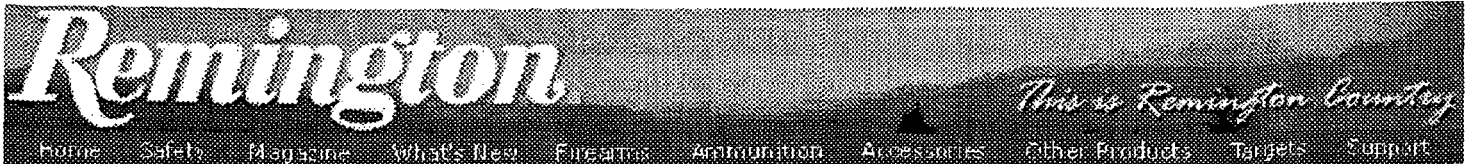
RECEIVED
AUG 07 2007

BY: *AW*

*Returned to Arms Service for
it lock modification and m/600 updates
FCS 8/6/07*

(PS 8705)

I collected name in R4E

**Safety**

10 Commandments
 Safety Course
 Firearm Care
 Repairs
 MSDS
 Education
 Partners B2B
 Retail Locator
 About Us
 Site Map

Home: Safety: Safety Modification Program: Model 600 & Model 660

SAFETY**SAFETY MODIFICATION PROGRAM****Model 600 & Model 660**

**If you own a Remington Model 600
 (including the Mohawk 600) or Model 660 rifle:** 243 Cal

All Remington Model 600 and Model 660 rifles were manufactured with a bolt-lock mechanism and are subject to this bolt-lock Safety Modification Program. These models were discontinued in 1979. Please see Important Safety Notice regarding the 1979 recall below. If you participate in the current Safety Modification Program, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your rifle's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend upon whether your Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 1975, because, under certain circumstances, the safety and trigger could be manipulated in a way that could result in an accidental discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for installation of a new trigger assembly at no charge. Since 1979, thousands of the affected firearms have been serviced under the 1979 recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was repaired as part of that program?

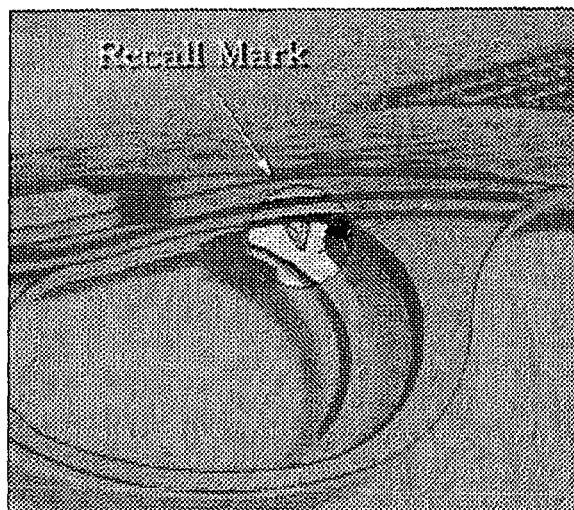
- Model 600 and 660 rifles - except those with a serial number beginning with an "A" before the serial number - were subject to

(PS 8706)

Con't

the 1979 recall.

- Each Model 600 and 660 rifles repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line. These replacement trigger assemblies included the bolt-lock feature.



*I have this Model
in 308 cal. that has
the "V" stamped.*

If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Safety Modification Program affect you?

- If your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that recall, then a new trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to you.
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a rebate coupon good for up to \$20 towards the purchase of any Remington safety product, including gun locks, hearing and eye protection and gun safes.

How to participate in the Safety Modification Program:

1. Complete the General Repair Form and
2. Send or deliver your firearm and the completed repair form to either:
 - a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc.
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

(PS 8707)
Can't

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation or shipping of your firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm itself or included in the shipping container. The firearm should be transported only in a completely unloaded condition.

[Privacy Policy](#) | [Terms of Use](#)

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www.remington.com

www.remington.com www.remingtonle.com www.remingtonmilitary.com
www.remingtontd.com www.remingtonpmpd.com www.rempac.org

This gun fired by itself one day
while my son was hunting.

(PS 8708)


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[Home](#) > [Safety](#) > [Safety Center](#) > [Safety Modification Program](#) > [Models 600 & 660](#)

Safety Modification Program

Remington Model 600 & 660

If you own a Remington Model 600 (including the Mohawk 600) or Model 660 rifle:

All Remington Model 600 and Model 660 rifles were manufactured with a bolt-lock mechanism and are subject to this bolt-lock Safety Modification Program.

These models were discontinued in 1979. Please see Important Safety Notice regarding the 1979 recall below. If you participate in the current Safety Modification Program, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your rifle's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend on whether your Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

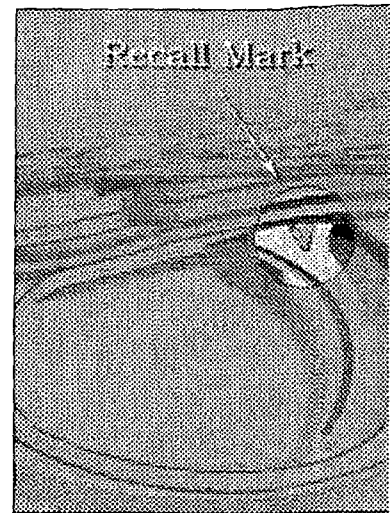
In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 1979. Under certain circumstances, the safety and trigger could be manipulated in a way that could result in a discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for a new trigger assembly at no charge. Since 1979, thousands of the affected firearms have been serviced under the recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was part of that program?

- Model 600 and 660 rifles - except those with a serial number beginning with an "A" before the serial number - were subject to the 1979 recall.
- Each Model 600 and 660 rifle repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line.

PS 8709

These replacement trigger assemblies included the bolt-lock feature.



If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Program affect you?

- If your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that recall, your trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to you.
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a safety redemption certificate complete and submit in order to receive a free blaze orange hat (one hat per certificate).

How to participate in the Safety Modification Program

1. Complete the **General Repair Form** and
2. Send or deliver your firearm and the completed repair form to either:
 - a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc.
Illion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Illion, NY 13357

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation of a firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm or in the shipping container. The firearm should be transported only in a completely unloaded condition.



General Repair Form

[Back to Repair Services](#)

NOTE: Please complete and print this form, and then include it with your firearm

| | | | |
|---|--|--|---------------------------|
| Model Number: <input type="text"/> | | Serial Number: <input type="text"/> | |
| Name: <input type="text"/> | | Date of Purchase: <input type="text"/> | |
| Address (no PO Boxes): <input type="text"/> | | | |
| City: <input type="text"/> | | State: <input type="text"/> | Zip: <input type="text"/> |
| Phone (Daytime): <input type="text"/> | | Fax: <input type="text"/> | |
| E-mail Address: <input type="text"/> | | | |
| Please describe your problem: <div style="border: 1px solid black; height: 150px; width: 100%;"></div> <div>500 characters left</div> | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>⚙ Record the serial number of your firearm before sending it. ⚙ Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) ⚙ Remove all accessories from your firearm to prevent loss or damage. ⚙ Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> | | | |





General Repair Form

[Back to Repair Services](#)

NOTE: Please complete and print this form, and then include it with your firearm

| | | | |
|---|--|--|---------------------------|
| Model Number: <input type="text"/> | | Serial Number: <input type="text"/> | |
| Name: <input type="text"/> | | Date of Purchase: <input type="text"/> | |
| Address (no PO Boxes): <input type="text"/> | | | |
| City: <input type="text"/> | | State: <input type="text"/> | Zip: <input type="text"/> |
| Phone (Daytime): <input type="text"/> | | Fax: <input type="text"/> | |
| E-mail Address: <input type="text"/> | | | |
| Please describe your problem: <div style="border: 1px solid black; height: 150px; width: 100%;"></div> | | | |
| 500 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none">⚡ Record the serial number of your firearm before sending it.⚡ Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)⚡ Remove all accessories from your firearm to prevent loss or damage.⚡ Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | | |



[PS 8713]

C. Snyder Chapman, C.P.A.
901 Carroll Street
Perry, GA 31069

Remington Arms Company, Inc.
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

Remington Arms Co., Inc.
Product Service
Legal Case #:1243

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 128627 | 4/30/2007 | 5/1/2007 | 5/1/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|-----------|------------|-----------|-------------------------|---------------|-------|-------|-----|----------------|
| Reporter | Gun World | | | 429 S Main St Box 20 | Harrisville | PA | 16038 | | W 724-735-4490 |
| Incident | | David | Frisk | 115 Stamm Rd | Slippery Rock | PA | 16057 | | H 724-735-4496 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4015 Improper Maintenance | | Unknown | |
| S | Concern:1008 Fired on Bolt Closing | | | |
| C | Fires when bolt is closed | | | |

5/2/07-correspondence from repair-gun fires when bolt is closed.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|----------|
| Remington | CF/BA | 600/243 WIN | | 29925 | BW | 1/1/1972 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | U | | | |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c under recall | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 65 | 5/1/2007 | | | | |

5/2/07-trigg assem very dirty & sticky causing trig & sear to bind to side plates. Replace TA, check over, clean under M/600 trig assem recall program at n/c.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|----------------------|---|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 5/1/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4015 | Improper Maintenance | TRIG ASSM VERY STICKY AND DIRTY CAUSING TRIG AND SEAR TO BIND |
| | Description | | 18.5" 243 WIN |
| | Date Code | | BW |

| | | | |
|--------------|------------------------|----------------------------|---------------------------------|
| Barrel | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | BINDING |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Slightly Worn; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .006 |
| | Notch | Slightly Worn; Functioning | |
| | | Test Fired | |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Functioning | VERY DIRTY AND STICKY |
| | Pull | ---Select--- | 5# |
| | Altered | False | |
| | Sub-Assembly | M/700 Bolt Lock | |

GUN WORLD INC
429 S MAIN ST - BOX 20
HARRISVILLE, PA 16038
(724) 735-4490

128627

1243

Remington

BW 1/72
5#
18.5#
006

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm.

| | | |
|--|----------------------|------------|
| Model Number: 600 | Serial Number: 29925 | |
| Name: David W. Frick | Date of Purchase: | |
| Address (no PO Boxes): 115 Stearns Rd | | |
| City: Slippery Rock | State: PA | Zip: 16057 |
| Phone (Daytime): 724 735 4496 | Fax: | |
| E-mail Address: | | |
| Please describe your problem: Gun fires when bolt is closed. | | |
| 500 characters left | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | |
| <p>(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> | | |

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Number: 29925

Model: 600



RE00128627

TRIG-ASSM VERY DIRTY + STICKY
CAUSING TRIG + SEAR TO BIND TO
SIDE PLATES. Replace IPA, check over
clean under M/600 TRIG ASSM
Recall Program AT M/C

#230148

RECEIVED
MAY 02 2007

(PS 8717)

Repair Inquiry

Repair Number: RE00128627

Serial: 29925 Model 600 Center Fire Caliber: .243

Repairman:

Verify Repair

Status:

New 4/30/2007 7:28:05 AM

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: GUN WORLD

GUN WORLD

Address 1: 429 S MAIN ST

429 S MAIN ST

Address 2:

PO Box:

PO Box:

City: HARRISVILLE

HARRISVILLE

State: PA

Zip Code: 16038

Country: US

State: PA

Zip Code: 16038

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

| Code | Desc |
|------|-----------------------|
| M123 | FORWARD TO PRODUCT SE |
| M992 | DISCHARGE WHEN CLOSED |

Repair Notes

Repairman's Comments

Problems Found

| Code | Desc |
|------|------|
|------|------|

CSR Comments

Repair Search

Refresh

Close

lmwatson

5/3/2007

9:58 AM

CAPS

NUM

INS

SCRL

Start

2 Microsoft...

2 Internet ...

Arms Servi...

PS checklist

Display Sam...

Search for a ...

FullShot 97

100%

9:58 AM

Remington Arms Co., Inc.
Product Service
Legal Case #:1172

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 128544 | 4/27/2007 | 4/4/2007 | 4/30/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|-------|-------|-------|-----|----------------|
| Reporter | | Clifton | Matthews | 7312 Lavery Dr. | Plano | TX | 75025 | 40 | H 972-491-1461 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|------------------------------------|------------------------------------|-------------|-------------------|----------------|
| PI | | | | |
| PD Shot hole in roof of deer stand | Cause:4015 Improper Maintenance | | Unknown | |
| S FSR | Concern:1007 Fired on Safe Release | | | |
| C | | | | |

4/4/07-Incident happened in December 2006. Cust went with his son, took the gun off safety and it wouldn't fire. Put it on safety and it fired. He has not sent it in for the recall.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------------|--------------------|----------------|----------|------|----------|
| Remington | CF/BA | Mohawk 600/243 WIN | 20000 | A6469056 | PO | 6/1/1977 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | SPORTS SOUTH SHREVEPORT LA | SCOPE BASE | Y | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c under recall | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 65.00 | 5/1/2007 | | | | |

4/4/07-sending ARS, ltr & box on Monday.lw 5/1/07-replace ta under recall.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|----------------------|---|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 4/30/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4015 | Improper Maintenance | TRIGGER ASSM VERY STICKY DIRTY WAS NOT RETURNED FOR UPDATED TPA |
| | Description | | 20" 243 WIN |
| | Date Code | | PO |
| | Bore Plugged | False | |
| | Bulged | False | |

PS 8719

| | | | |
|--------------------------|------------------------|----------------------------|---------------------------------|
| Barrel | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .007 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | VERY STICKY/DIRTY |
| | Pull | ---Select--- | 4# |
| | Altered | False | |
| | Sub-Assembly | Other Remington | |
| Non-Remington Components | Description | | SCOPE BASE |

(PS 8720)

Remington®

1172
April 9, 2007

Clifton Matthews
7312 Lavery Dr.
Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056
RE: Case # 1172

Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



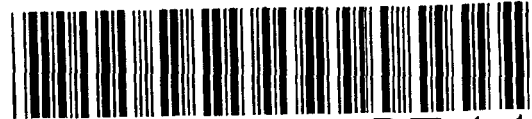
Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

Serial Number:

A6469056

Model: 600 MOHAWK



RE00128544

TRIG. ASSM. VERY STICKY / DIRTY.
replace TPA, check over the
under m/600 TRIG. ASSM. serial
AT 14/6 #220145

RECEIVED
MAY 01 2007

BY: 

January 24, 2007

Arms Services,

I am sending this gun in to have the Bolt Lock Safety Modification completed. The reason for sending it in is that it has misfired or fired on several occasions while inputting a shell or taking the gun off safety. Because of this issue, it needs to be modified immediately before we have a fatal injury from this malfunction.

Thank you for your help,
Wes

Return Address:

Wes Matthews
7312 Lavery
Plano TX 75025
972-491-1461 h

(PS 8722

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00128544

Serial: A5469056 Model 600 MOHAWK Center
Fire Caliber: 243 WIN Produced: 06/24/1977

Repairman:

Status:

New 4/27/2007 1:11:08 PM

Verify Repair

Address Information

Customer:

Received From

Return To:

Received From

Name: CLIFTON MATTHEWS

CLIFTON MATTHEWS

Address 1: 7312 LAVERY

7312 LAVERY

Address 2:

PO Box:

PO Box:

City: PLANO

PLANO

State: TX

Zip Code: 75025

Country: US

State: TX

Zip Code: 75025

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

| Code | Desc |
|------|-------------------------|
| M123 | FORWARD TO PRODUCT SE |
| M240 | BOLT LOCK SAFETY MODIFI |
| M296 | FACTORY ONLY LABEL |

Problems Found

| Code | Desc |
|------|------|
| | |
| | |
| | |

Repair Notes

Repairman's Comments

CSR Comments

Repair Search

Refresh

Close

PS 8723

lmwatson

5/2/2007

9:19 AM

CAPS

NUM

INS

SCRL

Start

2 Microsoft Of...

3 Internet Exp...

3 SAP Logon f...

Arms Services...

Microsoft Excel ...

FullShot 97

96%

9:19 AM

Remington®

April 9, 2007

Clifton Matthews
7312 Lavery Dr.
Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056
RE: Case # 1172

Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



Laura Watson
Consumer Affairs Administrator
Remington Arms Company

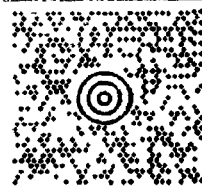
Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

CLIFTON MATTHEWS
7312 LAVERY
PLANO TX 75025

12 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

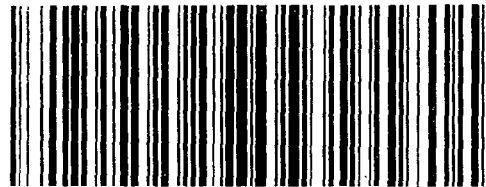


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6757 4339



BILLING: 3RD PARTY
DESC:
RETURN SERVICE

REF 1: CLIFTON MATTHEWS/LW
REF 2: REF# A6469056

HS 9.0.34

LP2844 60.1A 10/2006



International Shipping Notice - Carriage Intended - This notice is subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention or the Protocol to the International Carriage of Goods by Road (the "CMR Convention") if they govern the carriage, including or otherwise incorporated from the 14th Amendment to the Warsaw Convention. Delivery to U.S. law enforcement, Customs, and/or other authorities is not required.

(PS 8725)

Remington Arms Co., Inc.
Product Service
Legal Case #:1589

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 134347 | 9/26/2007 | 9/27/2007 | 9/27/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|------|-------|-------|-----|----------------|
| Reporter | | Joseph | Robertson | 63646 US Hwy 87 | Loma | MT | 59460 | | H 406-945-1598 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S | Fired on safe release Concern:1007 Fired on Safe Release | | | |
| C | | | | |

9/28/07-correspondence from repair- gun has gone off 3x when the safety is flipped off.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------|-------------|----------------|----------|------|----------|
| Remington | CF/BA | 600/6MM REM | 20000 | A6558453 | LQ | 2/1/1978 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | WARD SONS MISSOULA MT | scope base | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 35 | 9/28/2007 | | | | |

9/28/07-Replace TA under trigg recall at n/c.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------------|---|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 9/27/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4006 | Altered Adjustments or Components | SET SCREWS ALTERED,TRIG ASSM VERY DIRTY |
| Barrel | Description | | 18.5" 6MM REM |
| | Date Code | | LQ |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |

PS 8726

| | | |
|--------------------------|------------------------|---------------------------------|
| | Fired while Obstructed | |
| | Muzzle/Crown Condition | Worn; Functioning |
| Bolt | Firing Pin | Worn; Functioning |
| | Shroud | Worn; Functioning |
| | Face | Worn; Functioning |
| | Handle | Slightly Worn; Functioning |
| | Stop | Slightly Worn; Functioning |
| | | |
| Extractor | Condition | Worn; Functioning |
| | Cut Condition | Worn; Functioning |
| | Ext/Eject Test | False |
| Locking | Block Condition | ---Select--- |
| | Lug Condition | Slightly Worn; Functioning |
| | Notch Condition | ---Select--- |
| Overall | Exterior Condition | Worn; Functioning |
| | Stock Condition | Worn; Functioning |
| | Fore End Condition | ---Select--- |
| Receiver | Condition | Worn; Functioning |
| | Bulged | False |
| Safety | Description | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Slightly Worn; Functioning |
| | Sub-Assembly | Non-ISS |
| Sear | Lift | ---Select--- |
| | Notch | Slightly Worn; Functioning |
| | Tests | Test Fired |
| Feeding Test | | False |
| Trigger | Condition | Slightly Worn; Functioning |
| | Pull | ---Select--- |
| | Altered | True |
| | Sub-Assembly | Other Remington |
| Non-Remington Components | Description | SCOPE BASE |

PS 8727

1587
To Whom it May Concern,

I am sending this Gmm Remington to you because it will discharge when the safety is flipped off. It does not do it all the time, but we have had it go off three times. If you have any question feel free to call me.

Thanks,

Joseph A Robertson

(406) 945-1598

63646 US HWY 87

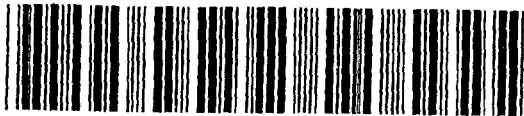
Lemmon, MT 59460

134347

Serial
Number:

A6558453

Model: 600 MOHAWK



RE00134347

could not duplicate concern
TRIG. ASSM set screws ALTERED
TRIG. ASSM very dirty.
Replaced it under TRIG.
ASSM per A7 N/C
#230145

(PS 8728)

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00134347** Serial: **A6558453** Model: **500 MOHAWK** Center: **Fire** Caliber: **8 MM REM MAG** Produced: **03/06/1978** Repairman: Status: **New 9/26/2007 11:16:25 AM**

Verify Repair:

Address Information

Customer: **JOSEPH ROBERTSON** Received From: **JOSEPH ROBERTSON** Return To: **JOSEPH ROBERTSON** Received From:

Address 1: **63646 US HWY 87** Address 2: PO Box: City: **LOMA** State: **MT** Zip Code: **59460** Country: **US**

FFL:

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

| Date | Code | User ID | Desc1 | Desc2 |
|-----------------|----------|-----------|---------------------------|------------|
| 9/21/2007 10:39 | New | skinnertl | Repair Added | |
| 9/26/2007 11:16 | Update | valentids | Repair information change | |
| 9/27/2007 9:25 | Expedite | pencerl | From: Check In | To: Repair |

Shipping / Billing

Current Status: **New**

9/26/2007 11:16:25 AM

valentids

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search **Refresh** **Close**

supryll 9/27/2007 9:34 AM CAPS NUM INS SCHL

start Inbox - Microsoft Out... Arms Services Repa Microsoft Excel - Ps H... Search for a Serial Nu...

(PS 8729)

Remington Arms Co., Inc.
Product Service
Legal Case #:1427

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 131792 | 8/1/2007 | 8/2/2007 | 8/2/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|------------------------|------------|-------|-------|-----|--------------------------------------|
| Reporter | | Craig | Rost | 201 E Pennsylvania Ave | Dallastown | PA | 17313 | | H 717-244-7156 E pappy442@aol.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S | Fired on safe release Concern:1007 Fired on Safe Release | | | |
| C | | | | |

8/6/07-correspondence from repair-When taking the safety off this rifle it has discharged two times. He is sending in for safety mod. prog. He has a 2nd rifle, Mohawk 600 that will need modification.lw 8/6/07-left msg for cust to call. We need his stock to modify for tpa.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial Bbl. | DOM |
|----------------|-----------------|-------------------------------|----------------|-------------|-----------|
| Remington | CF/BA | 600/308 WIN | | 57026 RM | 11/1/1965 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | |
| | | LESS STOCK AND MAG/GUARD ASSM | U | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c under recall | | | | | | |
| | Remington/600/CF/BA | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 35.00 | 8/2/2007 | | | | |

8/6/07-could not duplicate, replace trigger assem, check over, clean at n/c under recall.lw 8/7/07-spoke w/ cust. Sending him 2 boxes & labels to send in stocks for alteration. He also has one in on RE131793.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|-----------------------------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 8/2/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4038 | Could Not Duplicate Concern | HAS THE OLD STYLE TPA NOT UPDATED |
| | Description | | 18.5" 308 WIN |
| | Date Code | | RM |
| | Bore Plugged | False | |
| | Bulged | False | |

PS 8730

| | | | |
|--------------|------------------------|----------------------------|--|
| Barrel | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Abused; Functioning | NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | ---Select--- | LESS STOCK |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Scar | Lift | ---Select--- | .004 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 2# |
| | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | M/700 Bolt Lock | |

PS 8731

Remington Arms Co., Inc.
Product Service
Legal Case #:1427

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 131792 | 8/1/2007 | 8/2/2007 | 8/2/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|------------------------|------------|-------|-------|-----|--------------------------------------|
| Reporter | | Craig | Rost | 201 E Pennsylvania Ave | Dallastown | PA | 17313 | | H 717-244-7156 E pappy442@aol.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-----------------------|--|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | Fired on safe release | Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release | | Unknown |
| C | | | | |

8/6/07-correspondence from repair-When taking the safety off this rifle it has discharged two times. He is sending in for safety mod. prog. He has a 2nd rifle, Mohawk 600 that will need modification.lw 8/6/07-left msg for cust to call. We need his stock to modify for tpa.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial Bbl. | DOM |
|----------------|-----------------|-------------------------------|----------------|-------------|-----------|
| Remington | CF/BA | 600/308 WIN | | 57026 RM | 11/1/1965 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | |
| | | LESS STOCK AND MAG/GUARD ASSM | U | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c under recall | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 35.00 | 8/2/2007 | | | | |

8/6/07-could not duplicate, replace trigger assem, check over, clean at n/c under recall.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|----------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 8/2/2007 |
| | Product Type | | RF |
| | Action Type | | A |

| | | | |
|--------------|------------------------|-----------------------------|--|
| | Assigned To | | F.SUPRY |
| Cause | 4038 | Could Not Duplicate Concern | HAS THE OLD STYLE TPA NOT UPDATED |
| Barrel | Description | | 18.5" 308 WIN |
| | Date Code | | RM |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Abused; Functioning | NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | ---Select--- | LESS STOCK |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .004 |
| | Notch | Slightly Worn; Functioning | |
| | | Test Fired | False |
| Feeding Test | Tests | False | |
| | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 2# |

(PS 8733)

| | | | |
|---------|--------------|-----------------|--------------------|
| Trigger | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | M/700 Bolt Lock | |

(PS 8734)

RECEIVED
AUG 06 2007
BY: *[Signature]*

1427



2nd
18.51
RM 11/6
004

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

| | | | |
|--|--|-------------------------------|-------------------|
| Model Number: <u>Model 600</u> | | Serial Number: <u>57026</u> | |
| Name: <u>Craig Rost</u> | | Date of Purchase: <u>1964</u> | |
| Address (no PO Boxes): <u>201 E. Pennsylvania Ave.</u> | | | |
| City: <u>Dallastown</u> | | State: <u>Pa</u> | Zip: <u>17313</u> |
| Phone (Daytime): <u>717-244-7156</u> | | Fax: <u></u> | |
| E-mail Address: <u>pappy442@aol.com</u> | | | |
| Please describe your problem: | | | |
| <p>Bolt action safety modification program. Bolt lock feature.</p> <p>When taking the safety off this rifle has discharged two times. I have not used it and I was just told by my brother that this program was available.</p> <p>I have a second rifle that will also require modification. Model: Mohawk 600.</p> <p style="font-size: 2em; text-align: center;">131792</p> | | | |
| 208 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none"> Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | | |

Serial Number:

57026

Model: 600



RE00131792

http://www.remington.com

/general_repair_form.asp

6/26/2007

PS 8735

8/6/07 3:00 PM

could not duplicate concern
otices | About Us | Visit Our Other | Other Sites
Send for B.O.A.
Replace TPA, check over, clean
under TPA. Assm. flush ATN/C

A 230145

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00131792** Serial: 57026 Model 300 Center Fire Caliber 300 WIN LESS WOOD Repairman: Status: Closed 8/1/2007 1:40:49 PM

Verify Repair

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **CRAIG ROST** **CRAIG ROST**

Address 1: **201 E PENNSYLVANIA AVE** **201 E PENNSYLVANIA AVE**

Address 2: PO Box: PO Box:

City: **DALLASTOWN** **DALLASTOWN**

State: **PA** Zip Code: **17313** Country: **US** State: **PA** Zip Code: **17313** Country: **US**

FFL ☐

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

| Date | Code | User ID | Desc1 |
|------------------|---------------|------------|---------------------------|
| 7/26/2007 11:40 | New | skinner1 | Repair Added |
| 7/26/2007 12:05 | EmailSent | ArmEmail | Repair Received |
| 7/26/2007 12:05 | EmailVerified | ArmEmail | Receipt |
| 8/1/2007 1:39:28 | Update | BRYGIDOWWR | Repair information change |
| 8/1/2007 1:40:49 | Closed | BRYGIDOWWR | Closed at Expedite |

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status

Closed: 8/1/2007 1:40:49 PM

BRYGIDOWWR

Product Services

Repair Location: ILN

Current Location: ILN

Transfer Number:

Repair Search **Refresh** **Close**

supply 8/3/2007 8:42 AM EADS NUM INS SCR

start Inbox - Microsoft PS Hold Guns AS Arms Services Rep 2 Microsoft Off Microsoft Word 8:42 AM

(PS 8736)

Remington®

August 8, 2007

Craig Rost
201 E Pennsylvania Ave
Dallastown, PA 17313

Subject: Model 600 rifles
Serial #57026 / RE: 131792
Serial #687451/ RE: 131793

Dear Mr. Rost,

Thank you for your cooperation and patience while we repair your Model 600 rifles.

As we discussed, I have enclosed 2 prepaid UPS shipping labels for you to ship the stocks back to our factory for proper fitting. I have also included a copy of this letter to put inside the shipping boxes. (The boxes will come under separate cover). Please be sure to notate which stock goes with which rifle so that we will match them up properly for you.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

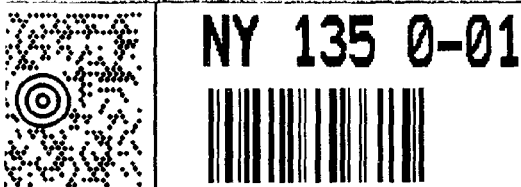
PS 8737

ROST
PENNSYLVANIA AVE
TOWN PA 17313

10 LBS
RS

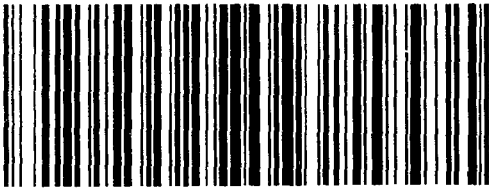
2 OF 2

TO:
ATTN: ARMS SERVICES
REMINGTON ARMS CO, INC
14 HOEFLER AVE
MILTON NY 13357



GROUND

KING #: 1Z 4XX 596 90 6720 8494



ING: 3RD PARTY
FIREARM
RN SERVICE

1: CRAIG ROST/LW
2: ATTN: SERVICE DEPT/REF# RE131792

US 9.0.49

LP2844 69.0A 07/2007

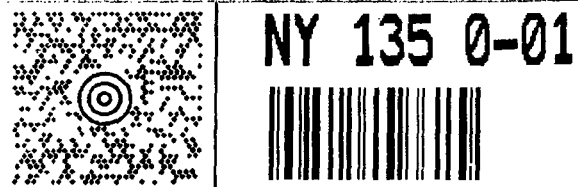
International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These conventions, including any amendments thereto, shall apply to the extent they are not inconsistent with the applicable laws and regulations of the United States of America. For shipping instructions, please refer to the back of this label.

CRAIG ROST
201 E PENNSYLVANIA AVE
DALLASTOWN PA 17313

10 LBS
RS

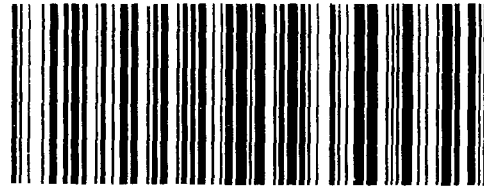
1 OF 2

SHIP TO:
ATTN: ARMS SERVICES
REMINGTON ARMS CO, INC
14 HOEFLER AVE
MILTON NY 13357



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6682 6283



BILLING: 3RD PARTY
DESC: FIREARM
RETURN SERVICE

REF 1: CRAIG ROST/LW
REF 2: ATTN: SERVICE DEPT/REF# RE131792

US 9.0.49

LP2844 69.0A 07/2007



International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These conventions, including any amendments thereto, shall apply to the extent they are not inconsistent with the applicable laws and regulations of the United States of America. For shipping instructions, please refer to the back of this label.

PS 8738

Remington Arms Co., Inc.
Product Service
Legal Case #:1497

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 133294 | 8/28/2007 | 8/29/2007 | 8/29/2007 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|------|-------|-------|-----|-------------------------------------|
| Reporter | | Darin | Sween | 17763 486th Ave | Gary | SD | 57237 | | H 605-272-2212 E dkbb@itctel.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S | Fired on safe release | Concern:1007 Fired on Safe Release | | |
| C | | | | |

8/30/07-correspondence from repair-rifle used by their 12 yr old daughter. It went off when she moved the safety. No injuries. lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------------|-------------|----------------|----------|------|-----------|
| Remington | CF/BA | 600/243 WIN | 20000 | A6274588 | AI | 3/16/1976 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | COTTER & CO KANSAS CITY MO | | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------|-------------------|--------------|-------------------------------|----------------|---------------|
| Repair at n/c | | | | | |

Repair/Replacement Cost Repair/Replacement Date

35 8/30/2007

8/30/07-replace trigger under recall as gesture of goodwill.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------|------------------------------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 8/29/2007 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4038 | Could Not Duplicate Concern | REPLACING TPA UNDER RECALL PROGRAM |
| Barrel | Description | | 19" 243 WIN |
| | Date Code | | AI |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |

(PS 8739)

| | | | |
|--------------|--------------------|----------------------------|---------------------------------|
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/600 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .011 |
| | Notch | Like new; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 5# |
| | Altered | False | |
| | Sub-Assembly | Other Remington | |

(PS 8740)

The screenshot displays the 'Arms Services Repair & Estimate System' interface. At the top, a menu bar includes 'File', 'Add Repair', 'Estimate Repair', 'Expedite Repair', 'Inquiry', 'Repair Tools', 'CSR Tools', 'Reports', 'Table Maintenance', 'System Maintenance', and 'Help'. The main window title is 'Repair Inquiry'. The top section contains fields for 'Repair Number' (RE00133294), 'Serial' (A6274588), 'Model' (600 MOHAWK), 'Center' (Fire with 18 inch barrel Caliber 243WIN), 'Reparman' (blank), 'Status' (Closed 8/28/2007 10:43:12 AM), and 'Verify Repair' (checked). Below this is the 'Address Information' section, which is divided into 'Customer' and 'Return To' columns. Both columns show the name 'DARIN SWEEN', address '17763 486TH AVE', city 'GARY', state 'SD', zip code '57237', and country 'US'. A 'Received From' checkbox is present in both columns. Below the address section is a 'FFL' section with a grid of checkboxes. The main body of the window is divided into five tabs: 'Contact / Condition', 'Problems', 'Estimate', 'History / Status', and 'Shipping / Billing'. The 'History / Status' tab is active, showing a table of repair events. The table has columns for 'Date', 'User ID', 'Desc1', and 'Desc2'. The events listed are: 8/28/2007 10:40: brygidowwr, Repair Added; 8/28/2007 10:43: brygidowwr, Closed at Expedite; 8/28/2007 12:05: ArmEmail, Repair Received; and 8/28/2007 12:05: ArmEmail, Receipt. To the right of the table is a 'Current Status' section with a 'Shipping Hold' checkbox, an 'Interface Hold' checkbox, an 'Estimate Sent' checkbox, a 'Parts Received' checkbox, a 'Passed Inspection' checkbox, a 'Return As Received' checkbox, a 'Has been Approved' checkbox, and an 'Internal Repair' checkbox. Below the 'Current Status' section is a 'Product Services' section with a 'Repair Location' dropdown (ILN), a 'Current Location' dropdown (ILN), and a 'Transfer Number' field. At the bottom of the window are three buttons: 'Repair Search', 'Refresh', and 'Close'. The taskbar at the very bottom shows the 'start' button, 'inbox - Microsoft Outlook', 'Search for a Serial No...', 'Microsoft Excel', and 'Arms Services Repair'.

1497

Remington

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

19"
5#
AI 3/76
10/11

| | | | |
|---|--|--------------------------------|-------------------|
| Model Number: Mohawk-600 243 | | Serial Number: A6274588 | |
| Name: Darin Sween | | Date of Purchase: 1990 | |
| Address (no PO Boxes): 17763 486th ave | | | |
| City: Gary | | State: SD | Zip: 57237 |
| Phone (Daytime): 605 272 2212 | | Fax: | |
| E-mail Address: dkbb@itctel.com | | | |
| Please describe your problem: This rifle is used by our 12 yr old daughter. It went off when she was moving the safety to unload it. Thankgoodness no one was hurt. When we checked your website we found that there was a recall but this rifle falls outside the recall if we understand it right. Can you please fix the problem, we realize that we will need to pay for this and that is not a problem. Is it possible to write a note saying the gun is alright to use once it is fixed so our daughter will trust it again? Thanks | | | |
| 4 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. | | | |
| :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | | |

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Serial Number:

A6274588**Model: 600 MOHAWK****RE00133294**
 could not duplicate concern.
 replace TPA under recall
 program, clean & check over
 at K/C

#230145

(PS 8742)