

DATE OPENED P/S: 6/5/95 6857
LAST NAME: Ace Custom 45'5
FIRST NAME: _____
STREET: 1800 1/2 Upper Turtle Creek Rd CITY: KERRVILLE STATE: TX ZIP: 78028
HOME PHONE: _____ WORK PHONE: 210-257-4290 A.S. REPAIR: 9511801
DATE OPENED REM: 4/7 DATE OF INCIDENT: _____ DATE CLOSED: 6/5
MFD. BY: Rem CALIBER: 22-250 MODEL: 700
SERIAL: B6290456 RAMAC: _____ DATE CODE: AB DATE MFD: 3/81
____ OBSOLETE? ☒ BULLET WEIGHT: _____
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ C ☐ P/S
CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR
PROBLEM CODE: _____ PROBLEM: _____
CAUSE CODE: 4015/4006 CAUSE: IM/AA
DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____
ASSIGNED TO: Kart CLASSIFICATION: ☒ UNJ ☐ UNC ☐ UND ☐ J
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)
SETTLEMENT DETAIL: Repair Spec price
SETTLEMENT AMOUNT: _____
CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----