

*Remington Arms Company, Inc.*

*Sporting Arms - Ammunition - Targets - Traps*

*Ilion, NY 13357*

5 November 2001

Gary Allen  
Route 1 Box 85A  
Kooskia, ID 83539

RE: Model 700 Concern

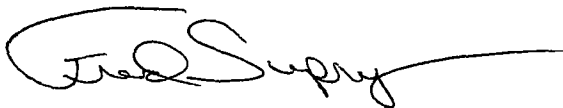
Dear Mr. Allen:

We are sorry to learn of the unfortunate incident that occurred while you were loading your Model 700 rifle. As we discussed, I have enclosed two ARS labels for you to use to return the Model 700 and Model 597 rifles to my attention.

We will examine the Model 700 to determine the cause of the firing on safe release, and contact you with the results of our examination. We will check the Model 597 for the jamming malfunctions and replace your plastic magazine boxes with the new metal magazine boxes.

If you have any questions or concerns my direct line is 315-895-3606 and my office hours are 7:00 AM to 3:30 PM Eastern time.

Sincerely,



Fred Supry  
Consumer Affairs Specialist  
Remington Arms Company  
14 Hoefler Avenue  
Ilion, NY 13357

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD

Name: GARY ALLEN

Company: \_\_\_\_\_

Street: RT 1 BOX 85A

City: KOOSKIA State: ID ZIP Code: 83539

REF #: \_\_\_\_\_

**A.R.S.**

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ATTN: FRED SUPRY

REMINGTON ARMS

14 HOEFLER AVE

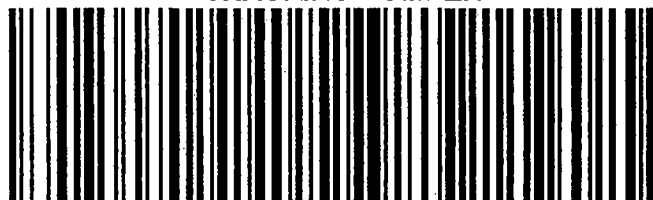
ILION

NY 13357



**UPS GroundTrac**

TRACKING NUMBER



1Z E13 390 06 5000 3157

UPS Authorized Return Service™

01118614

2/27 W



GroundTrac A.R.S. Tracking Number

1Z E13 390 06 5000 3157

REF #/DATE

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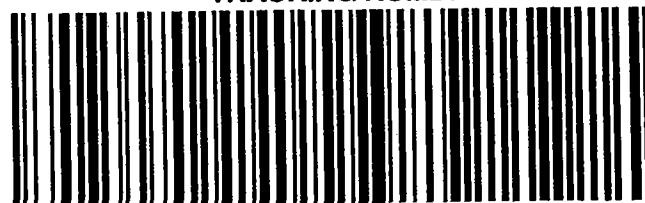
ILION

NY 13357



**UPS GroundTrac**

TRACKING NUMBER



1Z E13 390 06 5000 3148

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GroundTrac A.R.S. Tracking Number

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