Remington Arms Company, Inc.

Sporting Arms - Ammunition - Targets - Traps

Ilion, NY 13357

26 March 2002

Ron Amos 12706 Indian Spring Roads Big Pool, MD 21711

RE: Model 700 serial #: S6220069

R&E #: 44014

Dear Mr. Amos:

We received your firearm and digital photos of the shell with the light indent. Our examination found that the trigger adjustments screw settings had been altered since the rifle left the factory. The trigger pull is 1-½ pounds below our minimum factory specifications. The screw was backed out so far that the trigger would not reliably return under the sear. If the trigger did not return to its proper position under the sear that could set up the potential for the rifle to fire when the safety was moved to the fire position.

Disassembly of the bolt assembly showed that the firing pin was coated with rust. I would suggest that you order a bolt brush from Brownells and occasionally disassemble the bolt assembly for cleaning and lubrication. The rusty condition of the firing pin tip may have caused the light indent on the shell.

As I stated in my previous letter, we will repair this rifle as a gesture of goodwill. To repair this rifle we would install a new trigger assembly, strip and clean the bolt assembly, and install a new firing pin assembly into the bolt. We would then test the rifle, and once it passed the tests and final inspection it would be returned to you. This would be done at no charge.

Please let me know if you want me to go ahead with the repair.

Sincerely,

Fred Supry

Consumer Affairs Specialist

Remington Arms Co.

14 Hoefler Avenue

Ilion, NY 13357

315-895-3606

fred.supry@remington.com

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