Property and Casualty Adjusting Since 1968
Ron Amos, CPCLA, Multi Line Adjuster

January 23, 2002

Remington Arms Company 14 Hoefler Avenue Ilion, NY 13357-1888

Re: Remington model 700 rifle malfunction

Greetings:

Regarding the captioned matter, I am writing to advise you of an incident involving a Remington model 700 rifle that initially failed to fire, then misfired during a recent hunting trip.

HISTORY: In September 1997, I purchased the rifle, serial number S6220069 from Grice Gun Shop in Clearfield, PA., and had it shipped to Hendershots Sporting Goods in Hancock, MD. In the Fall of 2001, preparation for a hunting trip to Montana I fired approximately three boxes of shells through the rifle, with no evidence of a problem. On November 13, 2001, I attempted to make a shot on a standing elk at 335 yards. I pulled the trigger and heard a very light "click", the rifle did not fire. I ejected the round and again attempted to make the shot. As I was bringing the crosshairs onto the elk for the second time, I pushed the safety off and at that point the rifle fired. I did not pull the trigger, my thumb was on the safety with my fingers around the stock. Needless to say, I did not get the elk. I retrieved the first round and discovered a very slight indentation in the primer.

I contacted Remington, advised the representative of the accident and was advised to return the rifle for examination and repair and was provided a UPS shipping label. Upon review of the document accompanying the label I noted the information regarding repair charges. It is not my intent to pay repair charges on this rifle. The malfunction of the rifle ruined a \$6000.00 hunting trip I had planned and saved for and was finally able to make at the age of 62. All I have to show for the "Trip of a Lifetime" is a few

P.O. Box 299 • Big Pool, Maryland 21711 Phone: (301) 797-9116 • Fax: (301) 733-8750 • E-Mail: adjusterr@aol.com photographs and some very bad memories. Further, I now have a rifle that is both defective and dangerous.

I respectfully request contact by your representative so we can determine how to resolve the problem with this rifle.

Respectfully:

RON AMOS

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Big Pool, MD 21711

301-797-9116