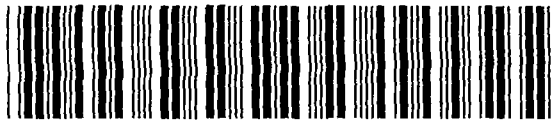


CS = 4178

Serial Number: ML218000

Model: 700ML



RE00033927

33927

10/09/01

To Whom This May Concern:

The merchandise included along with this informative letter is being returned for the following reason(s):

Safety Malfunction on this firearm. This firearm will fire while Safety is Enabled (Safety-On).

This firearm was purchased October 2000 by myself, Alvathe Nicol Anders as a gift for my husband.

My husband is an active hunter and has been for 21 years. Never once has he experienced such a safety hazard with a firearm such as this. Not only does he own this Remington firearm but owns several other Remington firearms.

One thing he makes certain of is Safety while handling any firearm. This particular firearm is a Safety hazard. It has a Safety malfunction defect. Not only will this firearm fire while safety is ~~on~~ operating, this is a major safety concern.

As your slogan states, "Firearm Safety Depends On You", it can however

Could NOT duplicate concern.
Replace firearm with new ML 50CA MC
Refund and wip this firearm
Change 230645 FCS 10/22/01

depending on Remington to provide me with a Sage firearm. My husband does not feel Sage using this gun and never will.

I am requesting this firearm to be replaced by a New One of the same make and model. Whether this gun is repaired, it will never ~~be~~ have full trust put into this particular firearm (Enclosed). This firearm is very unsafe! This reason leads me to make the statement, No Matter if Repaired, when this gun is in use, it will be operated in the state of "GunShyness". We will never trust this individual gun, only because the safety defect that has been malfunctioning.

We Order for Remington to hold our utmost respect of their products, I am requesting, this to be replaced with a New One! A new firearm of the same model needs to be re-issued.

This firearm is being returned uncharged & powered, it has been taken care of faithfully. You all shall see this when investigating this firearm. I expect this to be no reason as to why this gun is malfunctioning.

The information listed below are contact methods in case of any questions -

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Heather Nicole Anders
701-6 Blue Springs Rd (1-483-474-6359)
Elizabethton, PA. 37643

E-mail: heathera@preferred.com

Thank you for your cooperation and
time! Please give this request the
upmost thought and consideration.

Please have this firearm tested and
fully investigated. It is a safety hazard!

~~repeated~~

Muzzle Load Season (Tennessee)
Starts in November.
If possible, my husband would like to be
able to hunt with his Remington
Muzzleloader!
\$400.00 is a lot of cash to be paying
for merchandise such as this and
not be able to be in use when the
right time comes!

Quick Response
would be
Appreciated!

Thank-You,
Heather N. Anders