To: Remington Arms Co ATT: TPA 14 Hoefler Ave Ilion, New York 13357 1-800-243-9700

Model: 000577

I am writing you about the serious nature of my rifle. I would appreciate it if you would check it out very carefully.

I purchased this 270 Winchester model 721 Remington at the age of 17 years old in 1968 at a gun shop in Kansas City Missouri, where I grew up. I am now 51 years old and have used it for Hunting for 34 years.

I have tried to take good care of this gun and have killed many deer and one elk with it. This gun is very accurate and I just love it. My plan is to hand it down to my grandson Cole, when Iam no longer able to hunt. So as you can see why this is very important, I wouldn't want anything to happen to him or me because of my gun not working correctly.

This rifle will go off prematurely when you put a cartage in the chamber of the gun and slide the bolt to close it. The first few times it happen I took it down to our local gun shop here in Kalispell and they said that it was because it was dirty and so they cleaned it and gave it back to me. So the next hunting season It started doing it again, so I had to be very careful to point my gun away from anything that could get shot accidentally when I put a shell in the chamber. It did not happen everytime but enough times that I was very concerned. This last hunting season 2001 it not only fired prematurely but also locked up on me and the trigger would not squeeze at all, I was afraid to force it because it might have blown up in my face.

Please see if you can fix this gun I love it a lot, but I want it safe for this hunting season coming up, for me and my grandson in the future

Thank you for the time you took to read this and for fixing my gun.

Sincerely

Hung 30th 2002