

Pls. fileDATE: 9/28/92
TIME: 3:10
FILE #:CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Gary S. Ando
ADDRESS: 226 Forest Trail
Isle of Palms, SC 29451
PHONE: (803) 886-9860
PRODUCT: M/700 BDL
CALIBER: 30-06DEALER: _____
ADDRESS: _____
PHONE: _____
CODE/S/N: C6214531

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY X CALM _____ PLEASEDCUSTOMER CONCERN: Rifle fired when safety was
released

RESOLUTION: _____

COMMENTS: Is sending rifle for exam.