

DATE: 11/23/92TIME: 9:40AM

FILE #:

CALL IS TO FROM CUSTOMER

## RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tim Bresh

DEALER:

ADDRESS: 8255 Mitchell Ct

ADDRESS:

Brookville Va 53045PHONE: 414-821-5804

PHONE:

PRODUCT: M/700CODE/S/N: B6228895CALIBER: 7mm mag

## CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASEDCUSTOMER CONCERN: Gun going, allegedly fired while running safefrom the safe position. Felt the trigger - could not operateRESOLUTION: Agreed to return rifle for examination

COMMENTS:

11/25/92 Sent rifle to SA