

DATE: 11/18/91TIME: 10:30

FILE #: _____

CALL IS TO / FROM CUSTOMER

to JASSet up file

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Edward Bernhardt

DEALER: _____

ADDRESS: 5110 Overly Spring Rd

ADDRESS: _____

RT 11PHONE: Columbia MO 65202

PHONE: _____

PRODUCT: 700 ADLCODE/S/N: 7CALIBER: 270

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Unloading in house, not safe, more safety to
fire position so he could unload, rifle fired damaged furniture &
radio forRESOLUTION: Being returned to Jim Still with
for exam.

COMMENTS: _____