

X 457 Jerry Beigh
called RHP after
talking to

DATE: 10/18/91
TIME: 10 AM
FILE #: 91-18470
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: David Bedford DEALER: _____
ADDRESS: GUN in JAS's office ADDRESS: _____
PHONE: (512) 883-2831-Bedford PHONE: _____
PRODUCT: M/700 - 270 ADL CODE/S/N: A6440949
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Jim - I had Jerry Beigh call
Mr. Bedford back & say you have gun,
are on vacation & will call early next
week. R.

RESOLUTION: _____

COMMENTS: Note - Mr. B. states in letter he just wants
gun fixed Roger -