

RD-8932

SET UP
FILE

DATE: 4-4-94
TIME: 1:45
FILE #: _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: DENNIS BUTTON DEALER: _____
ADDRESS: 13800 GILLETTE RD ADDRESS: _____
ALBION NY 14411
PHONE: 716-589-9588 PHONE: _____
PRODUCT: M/700 CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: GO AWAY SEGMENT - ALSO SEE
ATTACHED LETTER

RESOLUTION: SEND RIFLE SHIPPING BOX & FOLLOW-UP
W/ UPS CALL TAG

COMMENTS: COST HAS A .17 BLOOD STAINLESS
BBL & LUBRICATES IT WITH "WD-40 AND ALSO PEN OIL"