

UPP address
107 Dogwood
Ln
Kinwood Park,
Verona, VA 24482

4/22

DATE: 4/21/93

TIME: 4:10

FILE #:

CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Charles Cook DEALER: _____
ADDRESS: ~~PO Box 582~~ ADDRESS: _____
Verona, VA 24482
PHONE: 703 247-4273 PHONE: _____
PRODUCT: M1600 Mohawk CODE(S/N): 6535828
CALIBER: 1243 Win.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Alleged firing pin balling
release with gun out of the stock in
preparation to glass. Bought gun used
for son. No work done on it by him
No V on left side of trigger piece.

RESOLUTION: Told him recall gun & to send
to Store for repair etc.

EMPTY
★ SEND BOX - done by B. Herr 4/22 AM

COMMENTS: _____

