

Number: ML241169

Model: 700ML



RE00051552

Ilion, NY 13357

ARSEN & SON



MARQUETTE HWY.
MICHIGAN 49431

Phone (231)-843-2061
Fax (231)-845-7695

August 16, 2002

Remington Arms Co.
PRODUCT SERVICE
14 Hoefler Ave.
Ilion, NY 13357

Returning 1 700 Muzzle loader #ML241169

This firearm was recently sent to me for repair because it would fire when safety was put into the fire position. I replaced the trigger. Also the bolt and firing pin assy was replaced as the cocking piece looked like it was nearly one turn out.

Customer fired it around 15 times and sear broke in the trigger again. This customer also had a .54 cal 700 that I replaced the trigger in as well. Needless to say, he is not a happy camper and VERY nervous about the safety of the firearm. He isn't doing anything different than anyone else would do to cause the problem.

Please check over and repair. Also, PLEASE SEND ME A REASON FOR THE PROBLEM THAT I CAN PASS ON TO THE CUSTOMER..

51552

Thanks,

TA removed - not broken undetermined
what problem is.
Install new TA Mc.

FCS 9/10/02