

Mr. & Mrs. Lou Cicco
26 North Ridge Dr.
Cody, WY 82414



924

Remington Arms Co.
Ilion N.Y. 13357

(Safety Dept.)

DATE: 4-4-94
 TIME: 4:00
 FILE #: _____
 CALL IS TO / FROM CUSTOMER

FILE

Tn

RECORD OF TELEPHONE CALL

CUSTOMER NAME: LOU CICCIO

DEALER: _____

ADDRESS: 26 NORTH RIDGE DR

ADDRESS: _____

CODY, WY 82414PHONE: 307-527-5030

PHONE: _____

PRODUCT: 721

CODE/S/N: _____

CALIBER: 300 H&H

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED

CUSTOMER CONCERN: GO MIN SEGMENT - ALSO SEE ATTACHED
LETTER. HE DOES NOT USE HIS SAFETY AT ALL AND
REFUSES TO LET REMINGTON EXAMINE IT AT
THE FACTORY. NGR STATIONS IN WY. ARE
TOO FAR AWAY - HAS HAD SEVERAL BOIS ON ACTION
SINCE NEW.

RESOLUTION: _____

COMMENTS: CUST LEAVES CHAMBER EMPTY UNTIL
READY TO USE - THEN CYCLES A ROUND INTO
IT.