

DATE OPENED P/S: 1/6/95

LAST NAME: Charlie's Sporting Goods

FIRST NAME: \_\_\_\_\_

STREET: 7401 H MENAUL NE CITY: Albuquerque STATE: NM ZIP: 87110

HOME PHONE: \_\_\_\_\_ WORK PHONE: 505 884 4545 A.S. REPAIR: 9522159

DATE OPENED REM: 9/8 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 11/6

MFD. BY: Rem CALIBER: 223 MODEL: 7

SERIAL: 7697964 RAMAC: \_\_\_\_\_ DATE CODE: LC DATE MFD: 2/94

\_\_\_\_\_   OBSOLETE? X BULLET WEIGHT: \_\_\_\_\_

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD R (S) C P/S

CONCERN CODE: 1008 CUSTOMER'S CONCERN: FIRE

PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_

CAUSE CODE: 4006 CAUSE: AA

DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_

ASSIGNED TO: Kast CLASSIFICATION: UNI UNC UND I

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: \_\_\_\_\_

SETTLEMENT AMOUNT: \_\_\_\_\_

CUSTOMER CONCERN: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----