

RD-6932

Jim - Gun coming to ~~fix~~
your att. I flagged it for
you. Can use this to set
up file.

DATE : 11/30/90
TIME : 10:15 AM
FILE # :
CALL IS TO FROM CUSTOMER
Then

Roq RECORD OF TELEPHONE CALL

CHANDLER

Cracker Neck

CUSTOMER NAME: Mr. Bobby Chandler DEALER:

ADDRESS: (PO Box 543) Rt 1 ADDRESS:

Big Stone Gap VA 24219

PHONE: (703) 523-3540 PHONE:

(703) 523-0967

PRODUCT: M/7 CODE/S/N: 7636542

CALIBER: 7MM-08

NOT ON TARP

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASEDAT END: IRATE ANGRY ~~X~~ CALM X PLEASED

CUSTOMER CONCERN: ① also hard off safe at times
Gun Misfires (light indent) ② * allegedly,
when deer hunting, gun misfired, then
accidentally discharged when Mr. Chandler
worked bolt action (follow down) - happened
twice, allegedly. However, Mr. C. now says
RESOLUTION: gun works fine in every respect.
Rifle coming off JAS for exam + reply.

COMMENTS: Bought gun 2nd hand at gun show
looks in new condition. Nice guy. Wants
a new trigger assembly even if we can't duplicate.