

P.S. FILE & RECORD OF PHONE CALL: ORIGINATING DATE 9/12/94 REV. DATE _____

CALL: (TO) (FROM) CUSTOMER TIME 3:45 ASSIGNED TO: Kast

CUSTOMER NAME LAST Caruthers FIRST Walt

STREET _____ CITY _____ STATE OK ZIP _____

HOME PHONE _____ WK PHONE 513 382 2222 FAX _____

DATE OF INCIDENT _____ MODEL 700 CAL/GA _____ SER # _____

CUSTOMER CONCERN: Received box and is sending gun in
asked if there was something inherently wrong.

PROD. TYPE: (F) A T O (cir. one) MFGR BY Rem CONCERN (PI PD P (S) C P/S)

DATE OPENED BY REM _____ ARMS SERVICE #R- _____ DATE CODE _____

DATE MFGR'D. _____ OBSOLETE X (IF YES CIRCLE X) BULLET WEIGHT _____

DATE TO ANALYSES _____ CUSTODY _____ DATE FROM ANALYSIS _____

ANALYSIS: _____

ANALYSIS CODE _____

CAUSE: _____

CAUSE CODE _____

COMMENTS: Customer said that trigger felt sticky when I told him
what I usually find when evaluating m/rev's

CLASSIFICATION (UNJ UNC UND J)

PRELITIGATION: (X) (IF YES CIR.X)

LITIGATION: X (IF YES CIR.X)

ATTITUDE: IRATE _____ ANGRY _____ CALM B PLEASED E (B-BEGINNING E-END)

SETTLEMENT DETAIL: _____

SETTLEMENT AMMOUNT: _____ PLUS _____

DATE CLOSED _____