Remington.

OPPON

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

Carmine P. Conti 89 Ricciardone Ave. Torrington, CT 06790

December 17,1990

Dear Mr. Conti:

Thank you for your recent letter concerning the problems that you are experiencing with your recently purchased Remington firearm.

We would be most interested in examining your gun to determine just what the problem is that you are having. Upon receipt of your gun it will be special tested in our Gallery as well as throughly examined by our Gunsmiths. You will be notified of our findings and what corrective measures will be made to make your gun operational,

Please tag your gun with your name, address and your gun's serial number and send to: Remington Arms Company Inc.

Arms Service Division 14 Hoefler Ave. Ilion, New York 13357

Mr. Conti, please accept our apologies for any inconvenience that this has caused you.

Sincerely,

Edward J. Joy

Arms Service Division

EJ/cms