To: Remington Arms 14 Hoefler Ave. Ilion, New York 13357

From: Charles Dean 4050 Forest Hills Lane Silsbee, Texas 77656



Dear Remington Customer Service/Repair,

Please find enclosed one

Remington Model 700 30-06 Springfield SN A6672590

This gun has misfired when flipping the safety from on to off in order to eject chambered round. It fired and shot a hole through the roof of my 2000 Ford Eddie Bauer Expedition.

I no longer trust the weapon and this incident has caused me to become the target of vast potshots from accompanying hunters/friends. (no pun intended). I understand that the factory can repair and insure that this weapon is safe for field use.

Please repair and provide any and all upgrades as required to establish a safe weapon.

My sincere thanks,

Charles Dean

Could not duplicate TA settings Altered. Clean Action and lashall New TA under bolt lock Modification program. FCS 8/15/02