

Remington Arms Company, Inc.

Sporting Arms – Ammunition – Targets – Traps

Ilion, NY 13357

19 December 2002

Nathan Deppe
3149 Yeates Road
New Haven, MO 63068

RE: Our file #: 57613
Model 700 Serial #: S6417390

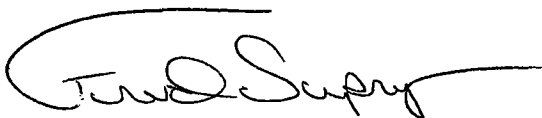
Dear Nathan,

We received and examined the rifle that you returned. The problems that you described would all be related to the trigger assembly of the rifle. During bench testing we were not able to duplicate your concerns. The bolt coming back out was due to the bolt release sticking down when you released the bolt for cleaning. There may have been some sticky residue in the trigger housing causing the sear to stick to the sidewalls of the housing – that would hold the sear out of position in colder weather but not at room temperature.

If you are using WD-40 to clean and lubricate your rifle we suggest that you change to a synthetic oil such as Rem-Oil or any other synthetic that will evaporate much cleaner. Oils like WD-40 leave a sticky substance when they evaporate.

We are going to clean the action of your rifle, install a new trigger assembly, check the rifle over completely for any abnormalities, and test the rifle. Once this work is completed and the rifle passes final inspection it will be returned to you. This is being done at no charge to you. We are sorry for the incident that you experienced and wish you many years of enjoying the shooting sports.

Sincerely,



Fred Supry
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Visit our web site: www.remington.com

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