

*Set up file*



14 Fellview Drive  
Pittsford, NY 14534  
July 7, 1994

Remington Arms Co. Inc.  
Remington Arms Service  
14 Hoefler Ave.  
Ilion, NY 13357

CERTIFIED MAIL --  
RETURN RECEIPT REQUESTED

Gentlemen:

Re: Model 600 .243 Rifle S/N 91041

After happily owning several Remington firearms over the years, I can't believe this is the same company I've known over that time. Two letters (enclosed) dated 5/4/94 and 6/2/94 have been totally ignored. I've tried to reach your perpetually-busy toll-free no. (800) 241-8444 repeatedly over many different days with no success.

With the current legislative atmosphere, I can't believe ANY firearms manufacturer wouldn't be making every attempt to deal with a potentially lethal problem such as that found on my rifle. So far the only prompt response I've had was from the "Dope Bag" section of the NRA's American Rifleman magazine.

When can I expect to hear from your company regarding how I can arrange to have the safety on my rifle modified?

Yours truly,

*Earl Dillman*

Earl Dillman  
(716) 586-6387 - Voice  
(716) 586-6961 - Fax

*7/14/94*

*Called Mr. Dillman*