

Remington.

09 December 2004

Jeffrey L. Davis
1427 Country Ridge Road
Bassett, VA 24055

RE: Model 700 Rifle Concern
Repair #: 89172

Dear Mr. Davis,

Thank you, for sending in the rifle that you had concerns with for us to examine and repair. Our examination found that the sear cam would stick due to a build-up of a brown sticky substance between the sear cam and sidewalls of the trigger housing. The sear cam and trigger would not reliably return to the proper position.

We do not recommend that you use a product like WD-40. When products like WD-40 evaporate they leave a heavy, sticky residue that interferes with the proper function of the trigger assembly. We recommend that you use the newer synthetic based oils, such as REM-Oil; these oils evaporate much cleaner.

We are cleaning the action of your rifle and installing a complete new trigger assembly. Once the repair is completed the firearm will be gallery tested and inspected. Once the rifle passes these tests it will be returned to you. This service is being done at no charge as a gesture of goodwill.

Properly cared for this rifle will provide you many years of reliable service. We wish you many years of enjoying the shooting sports.

Sincerely,



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