

Remington.
REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

February 16, 1995

Larry Doran
17560 Slater Rd.
Ft. Myers, FL 3917

Re: Remington Model Seven, 7mm-08 Caliber Rifle, Serial Number 7692804

Dear Mr. Doran:

This letter is in supplement to our phone conversation of January 13, 1995 and receipt of your Model Seven rifle on February 6, 1995.

We were indeed sorry to learn of the mishap which injured Mr. Zammerilla.

Upon examining your rifle, we did note the following:

- Rifle was manufactured in September of 1993
- It has been recently heavily lubricated, the lubrication is dripping from the receiver
- The trigger adjustment and stop screws have had the sealant removed.
- We could not duplicate the concern you described — discharging when the safety was pushed to fire position.
- Rust was found inside the trigger housing assembly, on the base of the trigger, under the safety detent spring and around the trigger pin.

Mr. Doran, during our phone conversation of January 13, 1995, you stated that the rifle malfunctioned because it had gotten wet and rusted. You also mentioned about all the rain you recently had in the Ft. Myers area.

A rust condition could cause the internal components of the trigger assembly to size-up or not function as designed.

We appreciate your honesty in this matter and, as you requested, will replace the complete trigger assembly and clean the action at no-charge as a gesture of good will.

Your rifle will be returned to you shortly under separate cover, via United Parcel Service.

I appreciate this opportunity to be of service to you, and wish you many years of shooting enjoyment with your Model Seven rifle.

Sincerely,



D.J. Sahita
Product Service

DJS:tp