

RD-6932

Set Up File  
Send-2-Boxes

DATE: 1-3-89  
TIME: 2:15  
FILE #:  
CALL IS TO/FROM CUSTOMER

## RECORD OF TELEPHONE CALL

CUSTOMER NAME: Wayne Durr DEALER:  
ADDRESS: 4821 Pinro Dr. ADDRESS:  
Albany, GA. 31705  
PHONE: (912) 883-8203 PHONE:  
PRODUCT: M-700 - Gun Smith Might  
CALIBER: .30-06 30-06 CODE/S/N: 6923408  
A 6724338

## CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY ☒ CALM PLEASSED  
AT END: IRATE ANGRY ☒ CALM PLEASSED

CUSTOMER CONCERN: Gun Fired When SARTY WAS Released  
Has 5<sup>th</sup> M700 Is Concerned It Might Have A  
Problem Also

RESOLUTION: Call Back 1-4-89 Guns To Be Returned  
Send Boxes

COMMENTS: