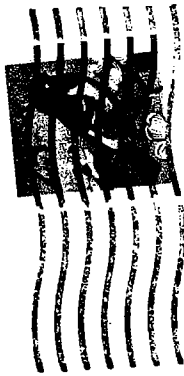


T. D. Zink
131 Hatcher
San Antonio, TX
78223



Remington Arms Company, Inc.
Ilion, New York 13357

Remington®



bcc: Arms Service
R-90-06210
Hold for reply
J. Hutton & B. Ericson

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 27, 1990

Mr. Tommy Dziuk
131 Hatcher
San Antonio, TX 78223

Dear Mr. Dziuk:

Examination has been completed on the Model 700 BDL 270 Win. caliber rifle, serial number 6479664, that you returned to us a short time ago because, the rifle "has fired several times by itself."

The returned firearm, which was produced in September of 1971, has been thoroughly examined and found to contain our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections before being shipped from our factory.

The general condition of the rifle appeared to be fair, as it was noted that the stock contained many scratches and digs. In going over the individual parts, we found headspace, recoil shoulders and chamber all to be normal.

Examination of the rifle and trigger assembly could not duplicate the malfunctions that you reported. All tolerances and dimensions were found to be normal. Trigger pull was measured to be 3-1/2 pounds and the sear-lift with the safety in the "on-safe" position was also within specifications at .011".

Removal of the barreled-action from the stock revealed that the under-side of the barrel was extremely dirty and oily. The inside of the trigger assembly was also contaminated with excessive oil and dirt. While the trigger assembly is presently working properly (at room temperature) it is entirely possible that the contamination present in the assembly caused the internal trigger parts to

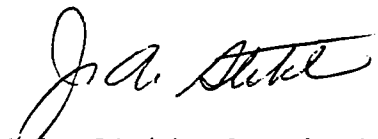
-2-

hang up and resulted in the malfunctions you experienced. I'm sure you realize that a firearm, like any fine piece of machinery, needs a certain amount of preventative maintenance and cleaning to insure proper operation.

Since we found the trigger assembly to function properly, we can either clean the present assembly or, if it will better restore your confidence in the rifle, we will install a new trigger assembly at no-charge, as a gesture of good-will (either option is subject to a \$10.00 handling charge plus return postage). We will await your decision and reply.

Thank you for affording us the opportunity to examine your rifle and report our findings.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS: tpp