

*Remington Arms Company, Inc.*  
*Sporting Arms - Ammunition - Targets - Traps*  
*Ilion, NY 13357*

19 September, 2001

Raymon & Karla Dreiss  
2 Florence Lane  
Chico, CA 95926

RE: Model 700 Rifle Serial #: 6659265

Dear Mr. & Mrs. Dreiss:

I was sorry to learn of the unfortunate incident that occurred, but I am glad that nobody was injured. As we discussed, I am enclosing an ARS label for you to return the rifle to my attention for examination. Please include with the rifle a copy of the estimate of damage, and a note with your name, address, telephone number, and a brief description of the incident.

Once we have examined the rifle, we will contact you to discuss our findings. Our history of your rifle shows that it was originally shipped to American Hardware in Long Beach CA on August 10, 1973.

I look forward examining the rifle, and working with you to close this concern.

Sincerely,



Fred Supry  
Consumer Affairs Specialist  
Remington Arms Company  
14 Hoefler Avenue  
Ilion, NY 13357

315-895-3606

Consumer Affairs/Rifles-Centerfire/2001/Dreiss190901.doc

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