

cosmetic claim
for a cleaning
in the same com
without the ad
d expressed in a
for the service
Business Bureau
are willing to
year old boy
future but in
company in m
aspect either a
now for your



JONES LUMBER CORPORATION

722 Kasota Circle
Minneapolis, Minnesota 55414

Your Representative is:

Rick Given or

Gary Lilja

PHONE 612-379-0793

FAX 612-379-8051

MINN WATS 1-800-462-5363

NAT'L WATS 1-800-328-5561

6-21-90

Dear Sir;

Our Son's letter is enclosed
on outside of gun case, please note.

Not only is Troy upset but both
his father and I are upset.

When Troy was 12 yrs. old he took
"M.W. Gun Safety" and passed the
class with 100% score. He was the
only one whose instructor had
seen do that in 20 yrs. of teaching.

Therefore, we asked Troy what
rifle he wanted for hunting that
fell as a gift. He choose
this rifle because his father has
one just like it. So we looked
and found the gun to be in
short supply in the Twin Cities
area. So, we put out feelers and
found one Your Independent Wholesaler supposedly
on hold at the platform.

GALLERY TESTER

DATE

PATTERN

DATE

RD6925 REV. 6/88

OFFICE COPY

JUL 1 8 1990

PS02234

cosmetic of
for a clean
in the same
without it
it expressed
for the same
Business B
are with
year old
future by
company
expect sit
you for

PRINTED 2000 (NOR 88) Inc., Cedar, Minn. 55007

D

ORDER
90-13918



JONES LUMBER CORPORATION

722 Kasota Circle
Minneapolis, Minnesota 55414

Your Representative is:

Rick Given or
Gary Lilja

PHONE 612-379-0793

FAX 612-379-8051

MINN WATS 1-800-462-5363

NAT'L WATS 1-800-328-5561

So we went and bought it.
It wasn't out on the shelf
and they said they had been holding
it for someone else but he decided
no. As boy writes in his letter the
rifle came with no manual not
warranty slip etc. It also had
marks on it as though it were used.

At the time we figured it would
be ok since no other gun like it
turned up before hunting.

During hunting it misfired
etc. boy has had steady problems
with it. I & his father now feel
~~too~~ we received a second. or a
rifle returned and this is
totally unacceptable to us.

Especially since the bolt was all
but ruined by your service center and

GALLERY TESTER

OFFICE COPY

JUL 1 8 1990

RD6925 REV. 6/88

PS02235

cosmetic
for a clean
in the same
without th
d expressed
for the serv
Business Bu
are willing
year old bu
future but
company in
expect either
you for you



JONES LUMBER CORPORATION

722 Kasota Circle
Minneapolis, Minnesota 55414

Your Representative is:

Rick Given or
Gary Lilja

PHONE 612-379-0793
FAX 612-379-8051
MINN WATS 1-800-462-5363
NAT'L WATS 1-800-328-5561

The stock was scratched &
mended and the front sight
cap wasn't repaired as we asked
and consequently lost first time
out this last fall.

We hope you will either
replace or refund in full.
If not we will put the
matter in the Better Business
Bureau's hands.

Thank - you for your help.
in this matter.

Jeanne Eggert

Your Independent Wholesaler

1300		DATE	
GALLERY TESTER	DATE	DATE	DATE

TARGET	PATTERN
☒	
DATE	DATE

RD6925 REV. 6/88

OFFICE COPY

JUL 1 8 1990