

DATE OPENED P/S: 1-31-95

6524

LAST NAME: Fruano

FIRST NAME: _____

STREET: 15258 Norland CITY: Grand Haven STATE: Mi ZIP: 49417

HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: 95 00776

DATE OPENED REM: 1-9-95 DATE OF INCIDENT: _____ DATE CLOSED: 1-31-95

MFD. BY: Com CALIBER: 32/06 MODEL: 700

SERIAL: A6406716 RAMAC: _____ DATE CODE: 80 DATE MFD: 1-77

_____ OBSOLETE? X BULLET WEIGHT: _____

PRODUCT TYPE: F A T O (Circle one) TYPE CONCERN: PI PD PS C P/S

CONCERN CODE: 1008 CUSTOMER'S CONCERN: fail when hit in woods

PROBLEM CODE: 4040 PROBLEM: _____

CAUSE CODE: 4006 CAUSE: _____

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: _____ CLASSIFICATION: UNJ UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: repair at special price

SETTLEMENT AMOUNT: \$ 28.00

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----