

DATE OPENED P/S: 6/19/95 6896
LAST NAME: Franz
FIRST NAME: George
STREET: Star Rt A 5635 Branco Rd CITY: Punta Gorda STATE: FL ZIP: 33982
HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: 95 16 443
DATE OPENED REM: 6/14 DATE OF INCIDENT: _____ DATE CLOSED: _____
MFD. BY: Rem CALIBER: 270 MODEL: 700
SERIAL A6444337 RAMAC: _____ DATE CODE: CO DATE MFD: 4/77

OBSOLETE? ☒ BULLET WEIGHT: _____
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: PI PD ☒ C P/S
CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR
PROBLEM CODE: _____ PROBLEM: _____
CAUSE CODE: 4015 CAUSE: CLM
DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____
ASSIGNED TO: Karl CLASSIFICATION: ☒ UNI ☐ UNC ☐ UND ☐ J
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)
SETTLEMENT DETAIL: Repair Spent price
SETTLEMENT AMOUNT: _____
CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----