

DATE OPENED P/S:

7/31/95

Set up file

6959

LAST NAME:

FOLAND

FIRST NAME:

ADAM

STREET:

801 Hwy 321

CITY:

NEWPORT

STATE:

TN

ZIP:

37821

HOME PHONE:

615-623-1409

WORK PHONE:

A.S. REPAIR:

9520190

DATE OPENED REM:

DATE OF INCIDENT:

DATE CLOSED:

11/13

MFD. BY:

Rem

CALIBER:

22-250

MODEL:

700

SERIAL

C6766769

RAMAC:

DATE CODE:

BN

DATE MFD:

1/93

OBSOLETE? X BULLET WEIGHT:

PRODUCT TYPE:

(F)

A T O

(Circle one)

TYPE CONCERN:

(PI)

PD

P S C

P/S

CONCERN CODE:

1022

CUSTOMER'S CONCERN:

GBU

PROBLEM CODE:

PROBLEM:

CAUSE CODE:

4001

CAUSE:

OPR

DATE TO ANALYSIS:

CUSTODY:

DATE FROM ANALYSIS

ASSIGNED TO:

Kast

CLASSIFICATION:

(UNI)

UNC

UND

J

PRELITIGATION: X

(If yes, circle the x)

LITIGATION: X

(If yes, circle the X)

SETTLEMENT DETAIL:

Exchanging spot price

SETTLEMENT AMOUNT:

CUSTOMER CONCERN:

Gun blow up using Rem factory ammo

COMMENTS:

Return as rec'd. customers property

ATTITUDE: IRATE----

ANGRY----

CALM----

PLEASED----