DATE OPENED P/S: 8/15/95

LAST NAME: Foland

FIRST NAME: Adam

STREET: 801 Hwy 321 CITY: Newport STATE: TN ZIP: 37821

HOME PHONE: 615-623-0409 WORK PHONE: A.S. REPAIR: 95 20190

DATE OPENED REM: DATE OF INCIDENT: DATE CLOSED: 8/15

MFD. BY: Rem CALIBER: 22-250 MODEL: 700

SERIAL C6766769 RAMAC: DATE CODE: DATE MFD: 1/93

OBSOLETE? X BULLET WEIGHT:

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI (PD) P S C P/S

CONCERN CODE: 999 CUSTOMER'S CONCERN: GBU

PROBLEM CODE: PROBLEM:

CAUSE CODE: 4001 CAUSE: OPR

DATE TO ANALYSIS: CUSTODY: DATE FROM ANALYSIS

ASSIGNED TO: Kent CLASSIFICATION: (UNI) UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Replace spc/price

SETTLEMENT AMOUNT:

CUSTOMER CONCERN:

COMMENTS: 11/1/95 Adam called and asked that gun be returned as rec'd.

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----