



ATTN: K. GREEN

# COMPLAINT REPORT

COPIES TO:

WHITE

PINK

G. ROD

YELLOW

BLUE

GREEN

AMMO.—PRODUCT SERVICE, LONOKE  
ARMS—ARMS SERVICE DIV., ILION  
AMMO.—AMMO. MARKETING  
ARMS—FIREARMS MARKETING  
MGR. FIELD SERV., ILION  
REGIONAL OFFICE  
ORIGINATOR  
PACKED WITH EXHIBIT

Complaint registered by JOHNNY BURNS Date 10/29/90

Town CHARLOTTE State N.C. Representative J. P. FOSTER

Street and No. or Rural Route No. 3336 COUNTRY CLUB DR. (28205)

Purchased Through  
1. Wholesaler N/A  
2. Dealer BLUE RIDGE OUTDOOR SPORTS, HENDERSONVILLE, N.C.

## PRODUCT INVOLVED

AMMUNITION INDEX NO. \_\_\_\_\_ CODE NO. \_\_\_\_\_ FIREARMS MODEL NO. 700 BDL SERIAL NO. C 6265415

## NATURE OF COMPLAINT—Report Details Fully

GUN FIRED WHEN SAFETY WAS PUSHED OFF. (NEAR ACCIDENT). GUN THEN WORKED ON AT "TOTUM POLE GUN & BOW - UNION S.C.). AFTER GUN WORK - GUN WENT OFF WHEN BOLT WAS CLOSED.

WHEN COMPLAINT REGISTERED IS ON

AMMUNITION —Report make and type of Firearm used.

FIREARMS — " " " " " " Ammunition used.

TARGETS — " " " " " " Trap used.

TRAP — " " " " brand of Targets used.

Did you find by actual test complaint was justified? Yes \_\_\_\_\_, No K

State your recommendations for adjustment

A. Replacement to \_\_\_\_\_

B. Issued credit to \_\_\_\_\_

C. Repair product—Charge to N/C Check if no charge

D. Other recommendations REPAIR AND RETURN TO J.P. FOSTER WITH REPORT.

PLEASE EXPEDITE.

Did you make an adjustment? Yes \_\_\_\_\_ No X

If so, report nature of adjustment fully.

Exhibit returned to ILION NY Date returned 10/29/90 Check if product was not returned \_\_\_\_\_

Quantity returned 1 If ammunition, (same code) amount in stock and location \_\_\_\_\_

\*Shippers Name and Address J. P. FOSTER - 5018 CHARLTON WAY, CHARLOTTE, N.C. 28226

Indicate how shipped. Express \_\_\_\_\_ Freight \_\_\_\_\_ Parcel Post UPS - NEXT DAY DEL.

NOTES— (a) Do not return products unless authorized in accordance with company policy.  
(b) Do not fail to tag all returned goods with actual complainant's name and address if different from shipper.