

Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILLION, NEW YORK 13357

TELEPHONE (315) 895-3200

August 12, 1994

Mr. J.J. Finnegan
87 Sunset La. Rd.
Washington Depot, CT 06794

Dear Mr. Finnegan:

I have your recent letter regarding the difficulty you experienced while using your Model 700 rifle, serial number 6801213.

We were indeed sorry to learn of your having a problem of any kind with one of our products.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle or from inadvertent contact with the trigger when the safety was in the "fire" position.

We would be most interested in examining the rifle to try to determine the cause of the problem. To this end, we would appreciate your cooperation in sending the firearm via U.P.S. to:

Remington Arms Co., Inc.
Attn: D.J. Sanita, Product Service
14 Hoefler Ave.
Illion, NY 13357

Please boldly mark the two (2) butt ends of the package "SANITA" to expedite handling.

Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of assistance to you.

Sincerely,


D.J. Sanita
Product Service

DJS:tpp