

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILLION, NEW YORK 12557

TELEPHONE (315) 895-3200

April 11, 1994

Mr. Richard Fenner
120 E. Madison Ave.
Norfolk, NE 68701

Dear Mr. Fenner:

We have received your letter of April 4, 1994 regarding the operation of your Model 700 BDL rifle, serial number 6777547.

I tried to contact you by telephone, only to find your number was not listed.

Mr. Fenner, please discontinue use of the rifle until we have had an opportunity to examine it for you.

Please call me collect at 315-895-3352, Monday - Friday between the hours of 8a.m. - 4:30p.m., for shipping instructions.

Thank you for bringing this matter to our attention, and I am looking forward to being of service.

Sincerely,

R. J. Gault
Product Service

DJS:tpp

*Letter sent 4/19/94
Call tag later re-visit customer will call me*