

652 Rt. #250 EAST Ashland, Ohio 44805 419/281-2557

Outfitters Inc.

5/17/04

Dear Service Dept.;

Please find enclosed 700165, 308 rifle

Sr# F6242415 we are returning for repair/replacement at the customer's request. The problem is

Fires when bolt is closed

We would appreciate repair of the above item and returned to us as soon as repairs have been completed. If repairs are not covered under warranty, please contact us for repair authorization. If packages must be returned COD, please fax COD charges to the attention of Tammy, so a check can be ready when COD arrives. FAX NUMBER: 419-281-0787. If there are any questions, please contact us at our number below. Thank-you for your prompt attention. It is most appreciated.

Sincerely yours,

Ann Smith
Customer Service

customer name: Cormell

Could not duplicate as sec'd, Trig. adjusting carens altered. Replace complete TFA@ H/c Good-will gesture. clean action + Kuntish test.

