

FILE RECORD RETENTION FORM SUPPLEMENTNAME: JAMES FISCHER (LEFT MESSAGE ON ANSWER)DATE: 4-10 TIME: 12:40

CUST WANTS GUN REPAIRED ASAP, WANTS TO KNOW WHAT REMINGTON IS GOING TO DO ABOUT HEARING LOSS / OR BELLING IN EARS (THIS IS NEW INFO., CUST DID NOT SAY WHO IS EXPERIENCING THIS PROBLEM) CALLED HIM BACK & LEFT A MESSAGE @ 12:45.

DATE: _____ TIME: _____

Contacted him on 4-10 @ 2:30 - HE ALSO STATED PROPERTY DAMAGE - WE WILL FOLLOW-UP w/ DETAILS

DATE: 4-18 TIME: 2:00

COPY

Received Cust's letter dated 12/5 (REC'D 4-17) pertaining to ringing in ears and property damage.

DATE: _____ TIME: _____