

APR 17 1995

PRODUCT SERVICE

DATE: DEC. 5, 1994

TO: TOM NAGLE CUSTOMER SERVICE
14 HOEFLER AVE
ILION NEW YORK 13357

FROM: JAMES D. FISCHER
607 KELLY TERRACE
ARLINGTON TEXAS 76010

SUBJECT: RIFLE MALFUNCTION, MOD # 600, REM 243,
BOLT ACTION, SER# 94180

MR. NAGLE,

TOM, WITH OUR CONVERSATION THIS MORNING AT 1000 AM, YOU ASKED ME TO STATE IN A LETTER WHAT HAPPENED, ON NOV. 19, 1994, IN OKLA, AT A FRIEND CABIN, AFTER HUNTING ALL DAY I RETURNED TO THE CABIN I WAS STAYING AT, AND BEING COOL AND DRY I STEPPED INSIDE BEFORE UNLOADING MY RIFLE, SOMETHING I RARELY EVER DO, AND WHEN I TOOK THE RIFLE OFF SAFETY IT FIRED, SHOTING A HOLE IN THE KNOZY PINE CEILING AND ON THROUGH THE ROOF, AFTER STEVE AND I COULD HEAR AGAIN I TRIED TO LOAD AND UNLOAD WITH THE EMPTY BRASS, BUT I COULD NOT DO IT SAFELY. YOU SAID YOU WANTED ME TO SEND IT TO YOU.

STEVE GOT AN EST FOR DAMAGES OF \$240.00 WHICH I THINK IS TO HIGH, BUT HE IS MY FRIEND SO I WILL PAY HIM. I PURCHASED THIS RIFLE NOV. 19 67 AND HAVE ALWAYS HAD GOOD SERVICE OUT OF IT PLEASE TRY TO FIX IT FOR ME.

THANKING YOU IN ADVANCE

PS. I NEED INFO ON A REMMOUTH MOD, FOR MY 10 YEAR OLD SON, HE SHOT A 1100LT 20 AT Doves. HE GET TO GO NEXT YEAR