

Exchange for new gun etc
w/ this gun
FIS 11/25/02

55871

11/14/02

TO: Remington Arms Co.
FROM: Mike Francus

Dear Remington,

I am the proud owner of many Remington firearms. I have owned Remington firearms since I was 16 years old. I am now 49 and the same guns I grew up with are still being used by me and my 2 sons. I currently have over 30 long guns in my collection, over 1/2 are Remingtons.

Last Sept 2001 I purchased 2 Remington 700 AOC Synthetic .270's for my nephews. They were given to them as Christmas gifts and this year was the first opportunity for them to hunt them.

Recently, we took them to the range to sight them in.

After making several shots with #
6652393 the gun misfired when

the safety was flipped to the fire position.

Please understand, sometimes people say things that are not accurate, but this is absolutely the case.

I placed a bullet in the chamber closed the bolt with the gun in the "safe" position. When I flipped the safety lever, the gun discharged! Thankfully, it was pointed down-range and no one was hurt.

Needless to say, everyone was a little shaken up by this.

I fired the gun 6 more times and couldn't get the condition to repeat itself but my brother decided he wasn't going to let the boys use either gun. Due to this I am sending both guns back to you.
E6673167 is unfired.

My brother is requesting 2 completely different guns be issued to replace the 2 I am sending back. He is not comfortable with these firearms even if you repair and certify that they are safe.

If we have to pay an additional fee please let us know what it is and we will be happy to discuss it.

If you can replace them without that,
we would appreciate it.

Also, is it possible to be re-
re-imbursed for shipping & insurance?

I would consider a gift certificate
good for Remington products, if you
are not able to give a monetary
refund for shipping & handling.

Obviously, we are going to miss
the better part of Michigan Deer
Season due to this but anything
you can do to expedite this
issue is greatly appreciated.

I look forward to hearing
from you.

Sincerely, *Mike Francus*

Mike Francus
2268 Fox Hollow Drive

Temperance, Michigan 48182

Work # (734) 586 7800

Home # (734) 847 4511