

DATE: 4/30/91
TIME: 2 PM
FILE #:

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mike Garrett DEALER: Tracy CS
ADDRESS: LT 3 Box 154 ADDRESS: Wilmington
Hartwell, Ga 35640
PHONE: 805-723-4860 PHONE:
PRODUCT: 700 CODE/S/N:
CALIBER: 7mm Mag

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY ✓ CALM PLEASED
AT END: IRATE ANGRY ✓ CALM PLEASED

CUSTOMER CONCERN: Alleged Fault when closing bolt and bolt
when closing remaining empty

RESOLUTION: Being returned to Jim Smith's shop.

COMMENTS: