

DATE OPENED P/S: 3/23/95  
LAST NAME: CRIGAR  
FIRST NAME: Dan  
STREET: 10 Sandy Creek CITY: Branham STATE: TX ZIP: 77833  
HOME PHONE: 409-836-4672 WORK PHONE: \_\_\_\_\_ A.S. REPAIR: 9504579  
DATE OPENED REM: 2/6 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 3/23  
MFD. BY: Rem CALIBER: 270 MODEL: 700  
SERIAL 6559020 RAMAC: \_\_\_\_\_ DATE CODE: \_\_\_\_\_ DATE MFD: \_\_\_\_\_  
\_\_\_\_\_  
OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ R ☐ S ☐ C ☐ P/S  
CONCERN CODE: 1008 CUSTOMER'S CONCERN: FBC  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 4006/4015 CAUSE: AA/IM  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: Kut CLASSIFICATION: ☒ UNJ ☐ UNC ☐ UND ☐ I  
PRELITIGATION: ☒ X (If yes, circle the x) LITIGATION: ☒ X (If yes, circle the X)  
SETTLEMENT DETAIL: Repair 5 per price  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----