

DATE OPENED P/S: 11/27/95  
LAST NAME: Geibel  
FIRST NAME: Ralph  
STREET: 208 N. Duane CITY: Butler STATE: Pa ZIP: 16001  
HOME PHONE: 412-285-2567 WORK PHONE: \_\_\_\_\_ A.S. REPAIR: 9529675  
DATE OPENED REM: 11/22 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 11/27  
MFD. BY: Rem CALIBER: 270 MODEL: 760  
SERIAL: \_\_\_\_\_ RAMAC: \_\_\_\_\_ DATE CODE: DX DATE MFD: 9/73  
\_\_\_\_\_  
OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A T O (Circle one) TYPE CONCERN: PI ☒ P S C P/S  
CONCERN CODE: 999 CUSTOMER'S CONCERN: GBU  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 401 4019 CAUSE: AF  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: Kast CLASSIFICATION: ☒ UNC UND I  
PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)  
SETTLEMENT DETAIL: Replace spent price  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----