

Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

10 May 2000

John Moore
1716 Dry Branch Road
Irvine, KY 40336

RE: Damaged M/700 rifle Serial #: C6750210

Dear John:

We recently received your damaged firearm and a letter from Great Guns describing your incident. We were sorry to learn that you suffered personal injury while enjoying the shooting sports. We sincerely hope that your injuries have healed and that you are able to continue to enjoy the shooting sports.

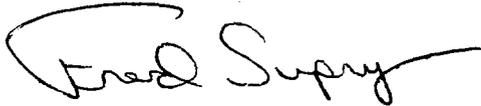
The incident was the result of firing the wrong caliber ammunition in the 7MM Mag rifle. Since the incident case was not returned, we cannot determine the exact caliber that was fired. The off center imprint on the bolt face indicates that the cartridge did not completely cover the bolt face. The case would expand to chamber walls, probably causing the case body to split. The gases would dump rearward causing the shroud to break, and contributing to your injury.

As a gesture of goodwill, we offer to exchange your firearm for a new Model 700 rifle at no charge. Since an injury was involved, I have enclosed a release that needs to be signed, notarized, and returned to my attention. Please send the signed release to:

Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357
Attn.: Fred Supry

If you have any questions or concerns my direct line is 315-895-3606 and my office hours are 7:00 AM to 3:30 PM Eastern time.

Sincerely,



Fred Supry
Consumer Affairs Specialist

cc: Great Guns
M.J. Latham
321 Geri Lane
Richmond, KY 40475

Consumer Affairs/Rifles-Centerfire/MooreJ10500.doc

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