

Remington Arms Company, Inc.

Sporting Arms - Ammunition - Targets - Traps

Ilion, NY 13357

17 April, 2001

Dennis and Sharon Gregory
705 N Street
Gering, NE 69341

RE: Model 700 Serial #: A6694508

Dear Mr. & Mrs. Gregory:

The firearm that you sent in addressed to Dennis Sanita arrived and was examined today. I hope that Sharon's injuries had healed. I called and spoke to your daughter this morning. I told her that we would install a new trigger mechanism, and replace your stock at no charge. That was before I found the file that Dennis had started and realized that a personal injury was involved. I am still willing to do that but need your permission to proceed. The new trigger mechanism would not have the bolt lock feature, you would be able to load and unload the firearm with the safety selector in the safe position.

I could not duplicate the accidental discharge of the firearm. I did find that there is a sticky residue coating the trigger assembly and the bolt release. The sear cam, which would hold the firing pin once the safety is released, works freely. The bolt release works very sluggishly.

I can't get through on the 800 number that I was given to reach Sharon. Please contact me on 315-895-3606 to discuss an amiable settlement to your concern. I look forward to hearing from you.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357