

**Remington.**

**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

September 6, 1994

Mr. Harry Graf  
301333 Terrace Plaza  
Prineville, OR 97754

Dear Mr. Graf:

Your recent letter regarding the difficulty you experienced while using your Model 700 30-06 caliber rifle has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of any kind with one of our products.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger when the safety was in the "fire" position.

We would be most interested in examining the rifle to try to determine the cause of the problem. To this end, we would appreciate your cooperation in sending the firearm via U.P.S. to:

Attn: D.J. Sanita, Product Service  
Remington Arms Co., Inc.  
14 Hoefler Ave.  
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the package "SANITA" to expedite handling.

Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of assistance to you.

Sincerely,

  
D.J. Sanita  
Product Service

DJS:tpp

PS02886