

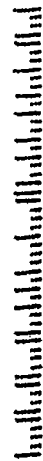
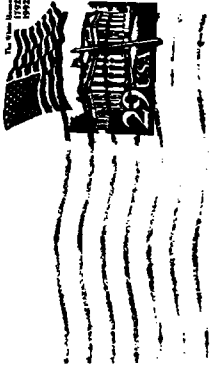
Hugo L. Gelsbach

740 Povenski Rd.

Quakertown, Pa. 18951-1812

Frank & Son

*Remington Arms Co., Inc.
Ilion, New York 13357*



Remington.
REMINGTON ARMS COMPANY, INC.
SPORTING ARMS-AMMUNITION-TARGETS-TRAPS
MILTON, NEW YORK 13357
TELEPHONE (315) 895-3200

August 5, 1994

Mr. Hugo Gelsebach
740 Povenski Rd.
Quakertown, PA 18951

Dear Mr. Gelsebach:

This is to confirm our telephone agreement of Thursday, August 4, 1994, regarding the difficulty you are still experiencing with your Model 700 Classic rifle, serial number B6559630.

Mr. Gelsebach, upon return of your Model 700, we will supply a replacement rifle using your original Classic stock assembly.

The new rifle will be submitted to a special test for function.

If you wish us to issue a UPS call tag, and have your rifle picked up, please let us know.

We are sorry for an inconvenience caused in this matter.

I am looking forward to being of service.

Sincerely,


D.J. Sanita
Product Service

DJS:tp